



Results

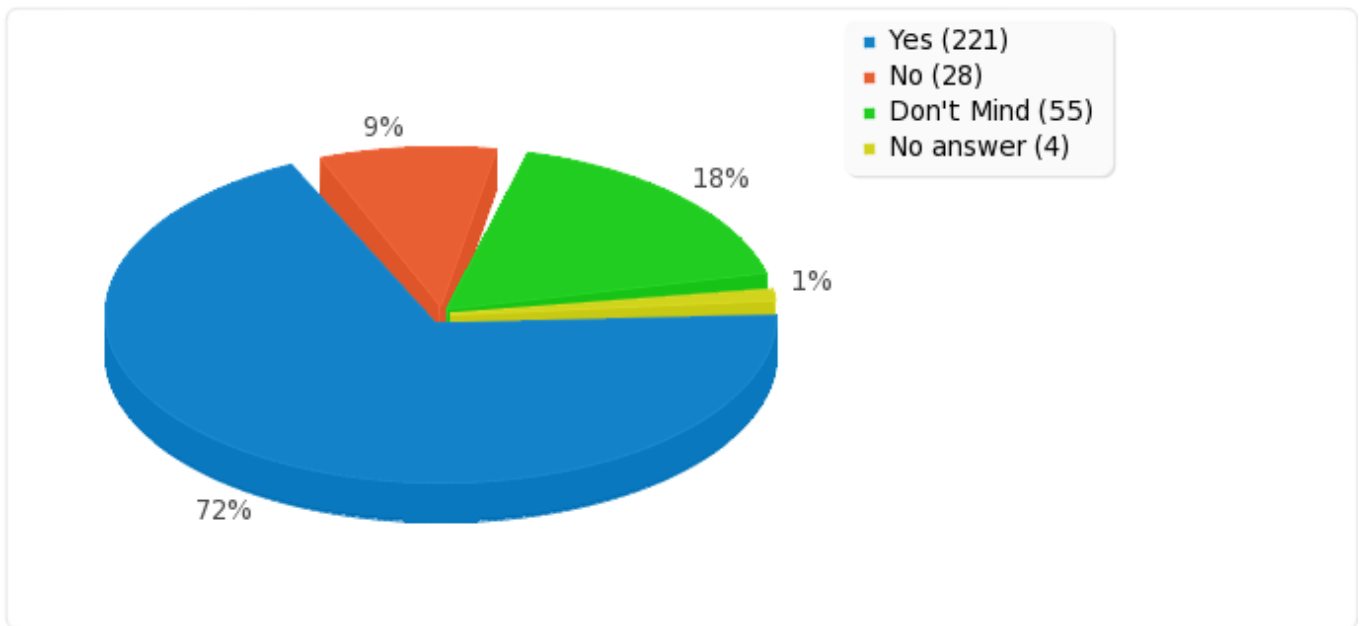
Survey 45193

Number of records in this query:	312
Total records in survey:	312
Percentage of total:	100.00%



Field summary for 001

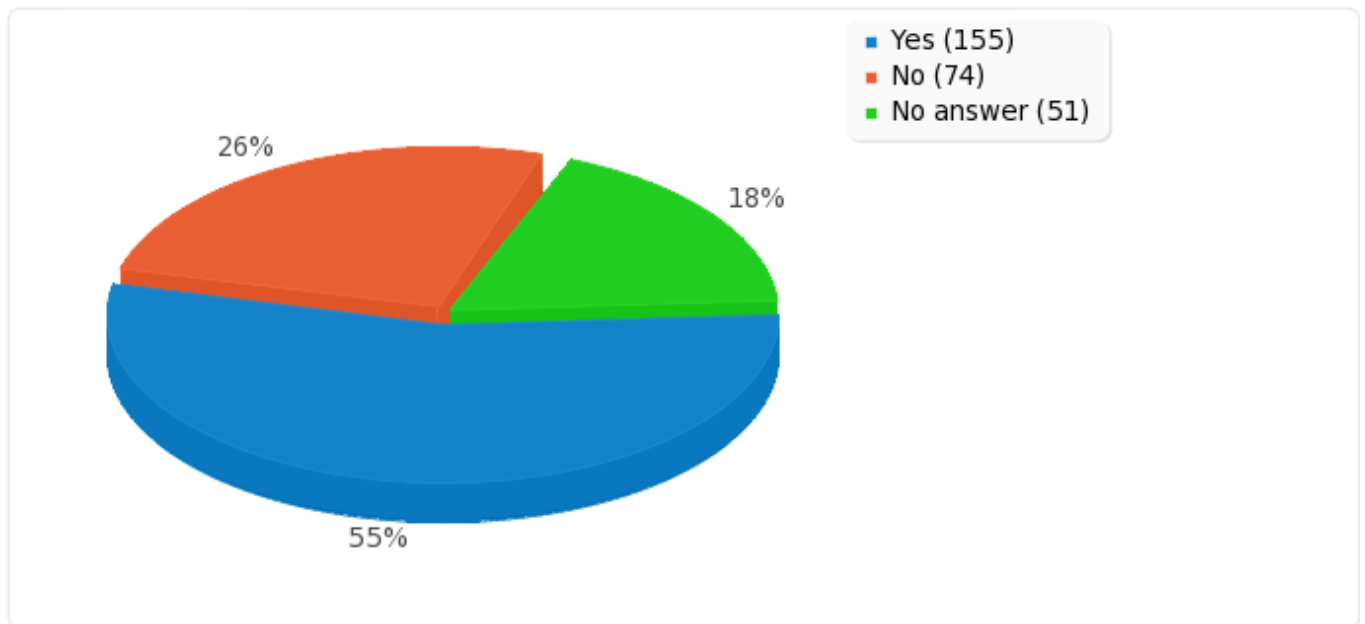
1. Do you usually prefer an appointment with a specific GP?





Field summary for 002

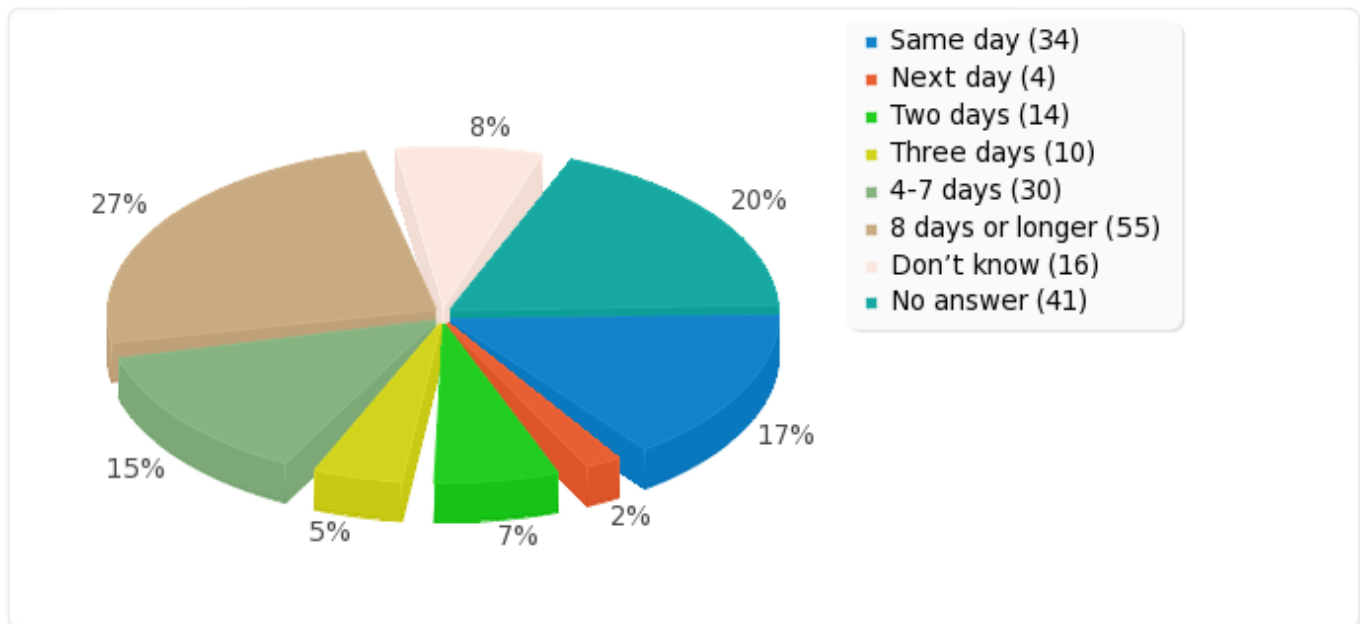
2. If 'Yes', do you usually manage to get an appointment with the GP of your choice?





Field summary for 003

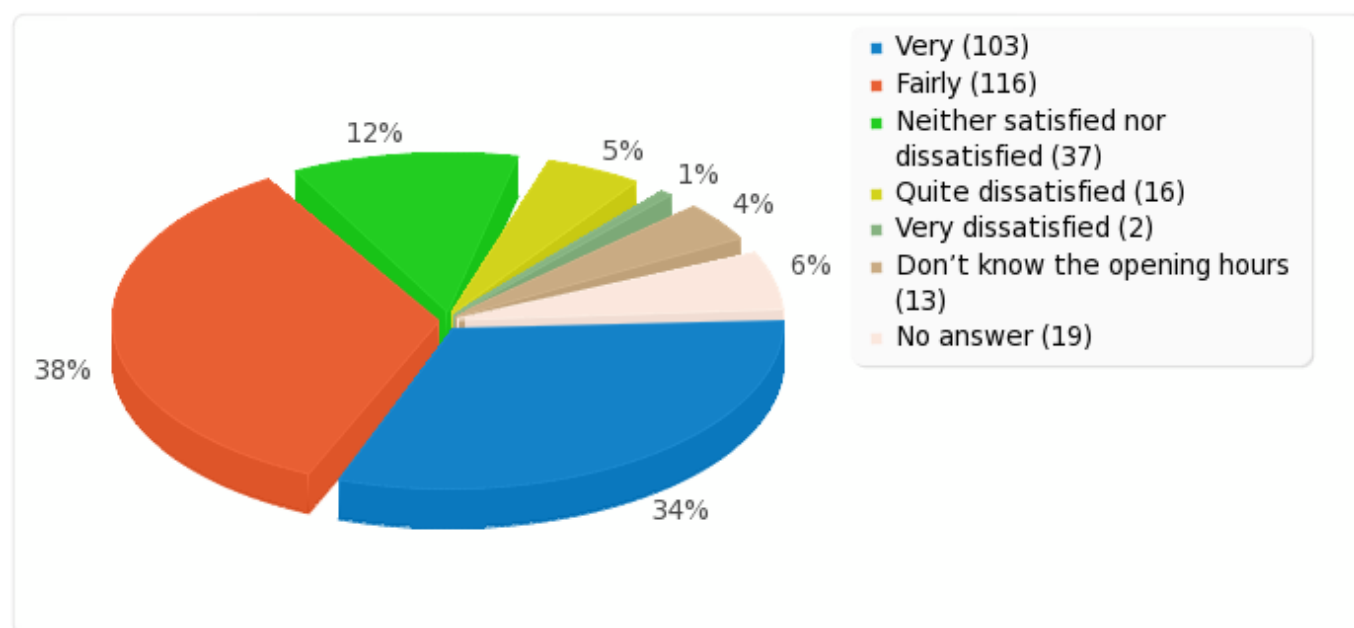
3. If 'Yes', how many days do you have to wait to get an appointment with the GP of your choice?





Field summary for 004

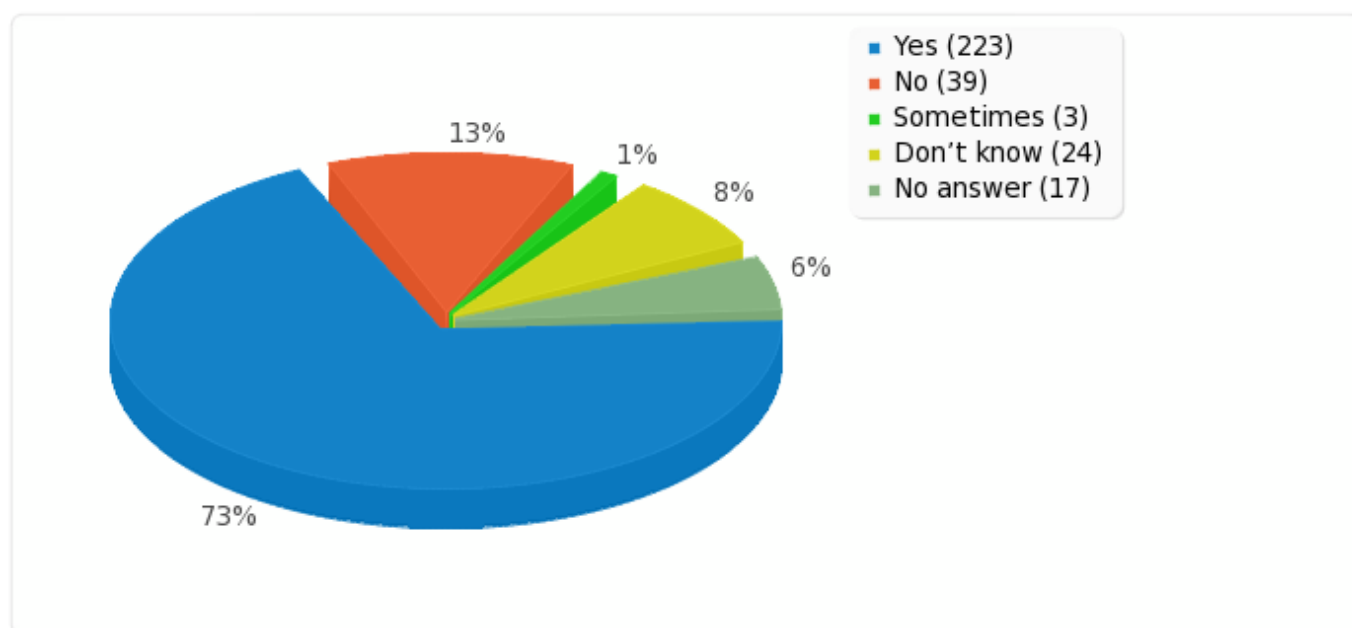
4. How satisfied are you with the opening hours at the surgery?





Field summary for 005(SQ001)

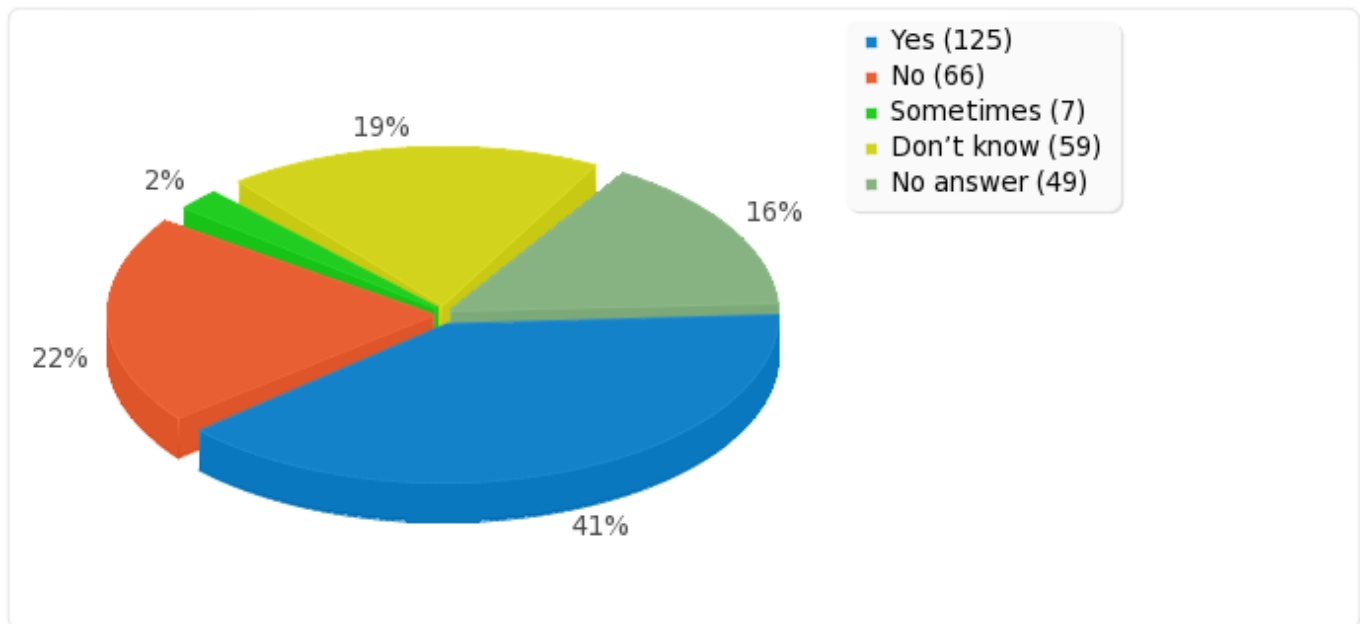
5. As far as I know the surgery is open:
[At 8am?]





Field summary for 005(SQ002)

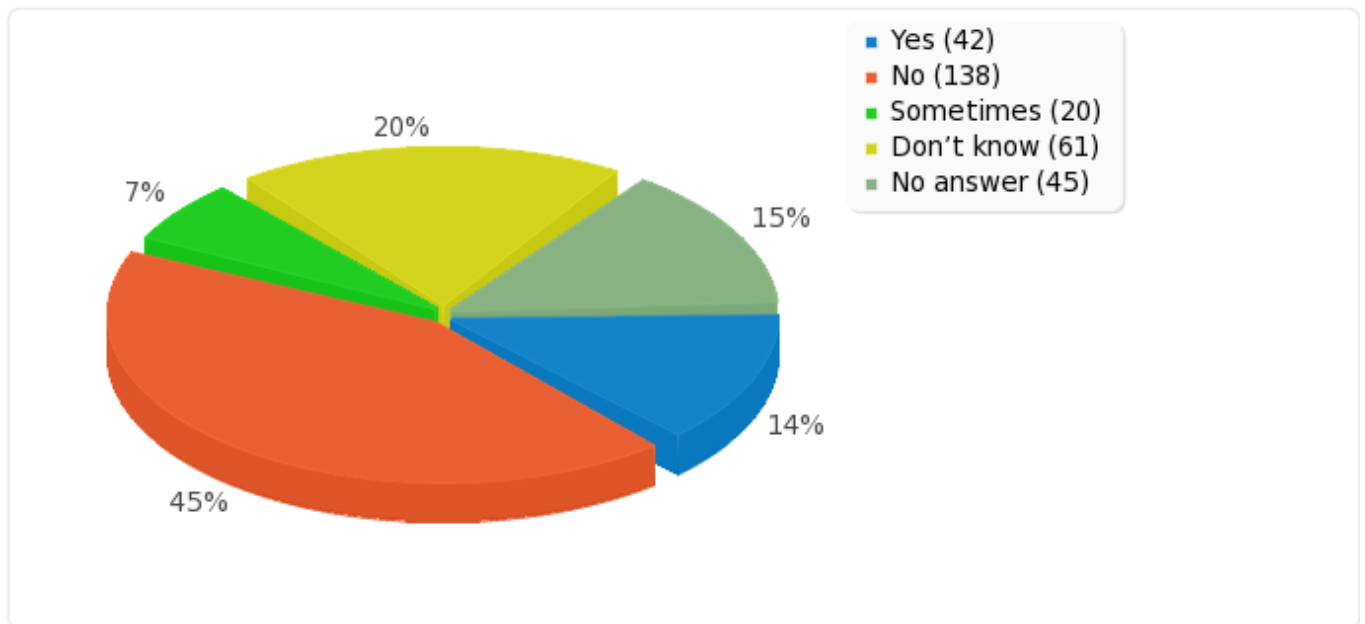
5. As far as I know the surgery is open:
[At lunchtime?]





Field summary for 005(SQ003)

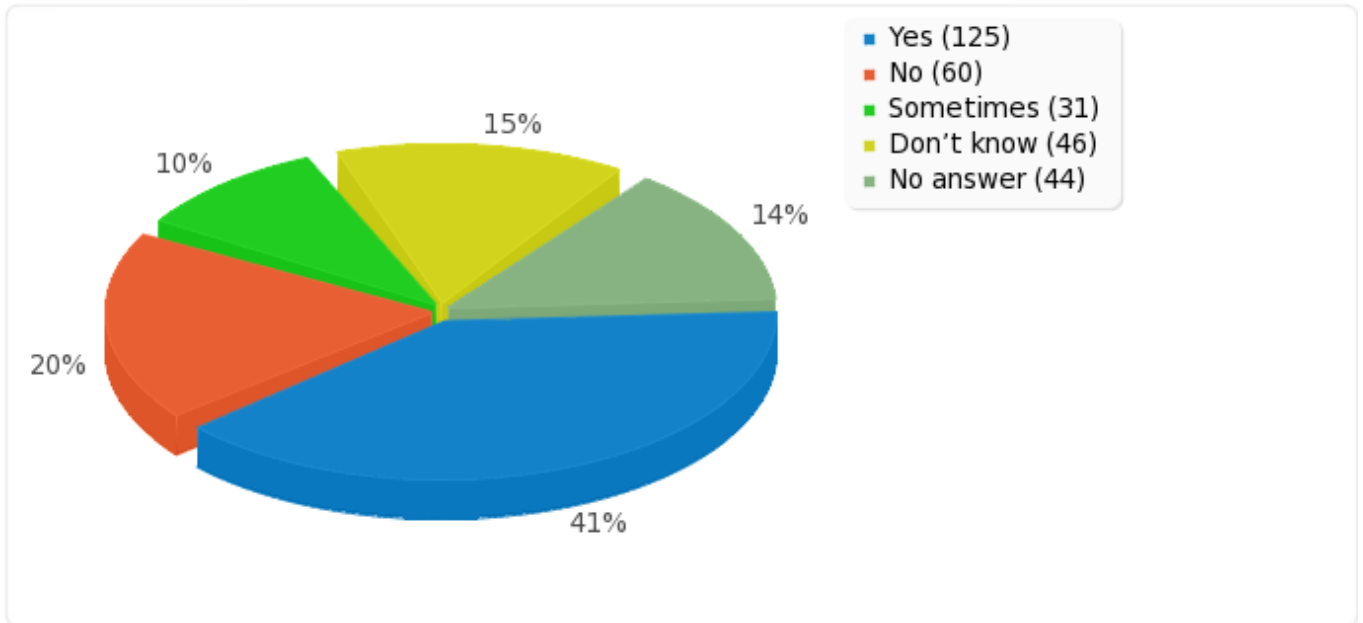
5. As far as I know the surgery is open:
[After 6.30pm?]





Field summary for 005(SQ004)

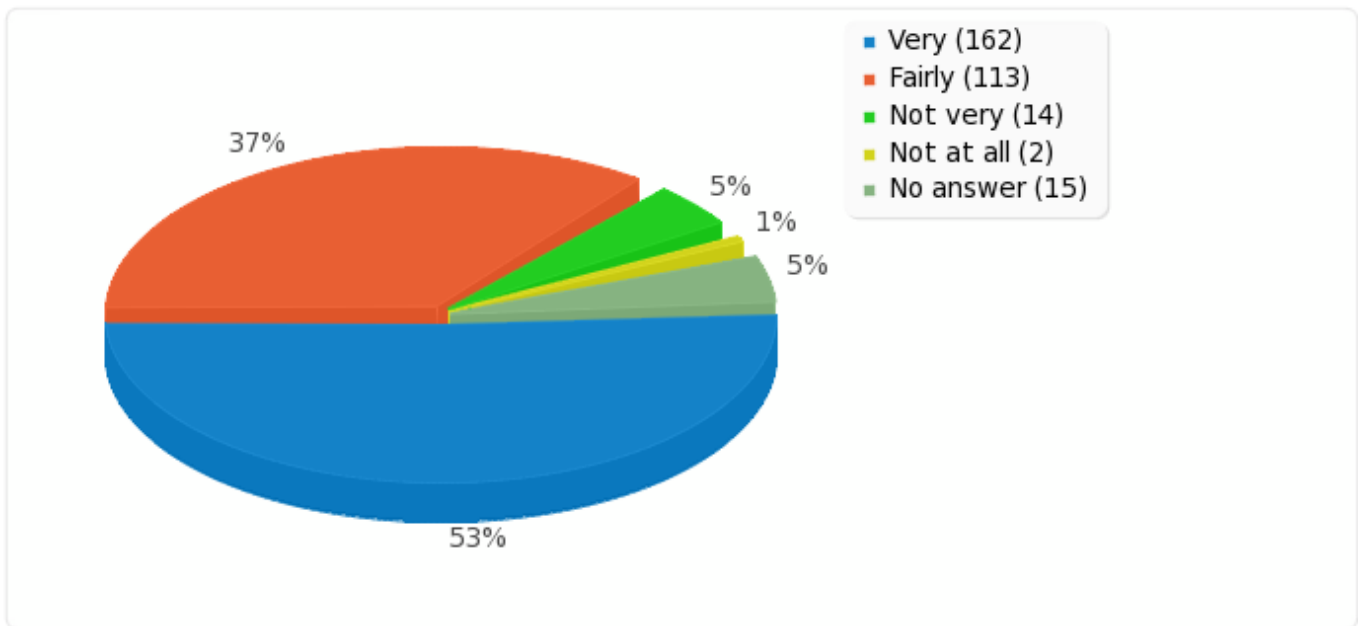
5. As far as I know the surgery is open:
[On Saturdays?]





Field summary for 006

6. How satisfied have you been with the level of service offered to you by the reception team?





Field summary for 007(Giving you enouSQ001)

The last time you saw a GP at the surgery, how good was the GP at each of the following?
[Giving you enough time]

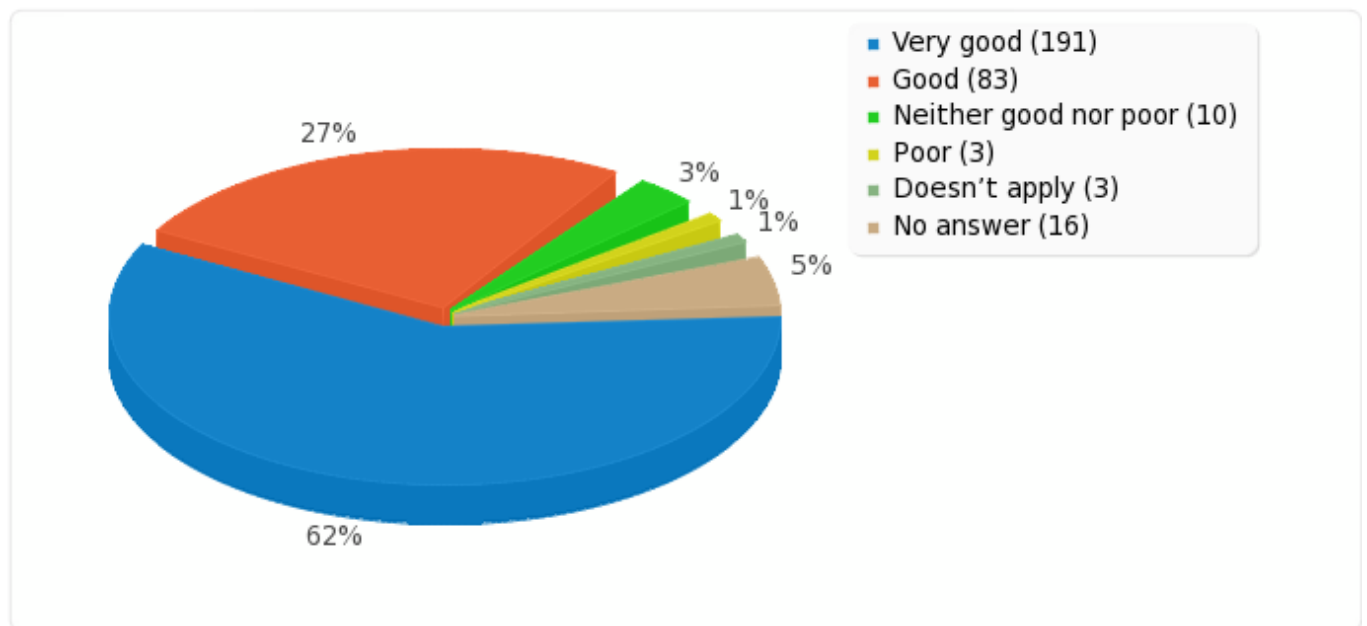




Field summary for 007(SQ002)

The last time you saw a GP at the surgery, how good was the GP at each of the following?

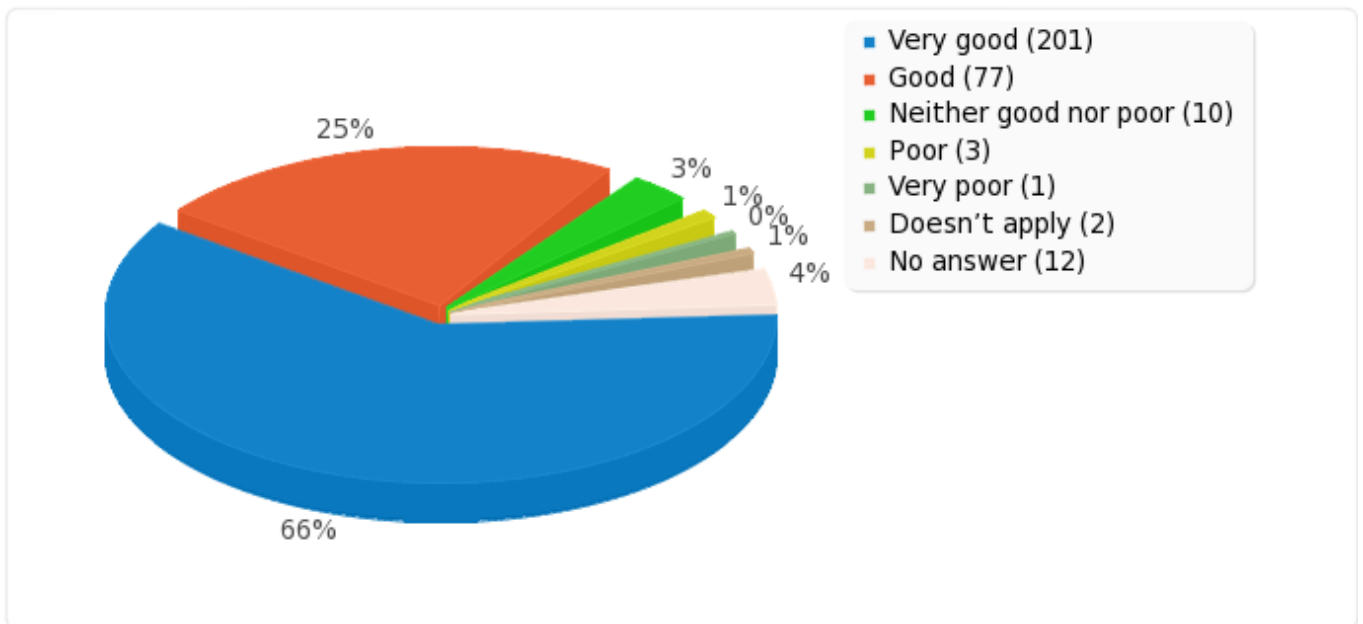
[Asking about your symptoms]





Field summary for 007(SQ003)

The last time you saw a GP at the surgery, how good was the GP at each of the following?
[Listening]

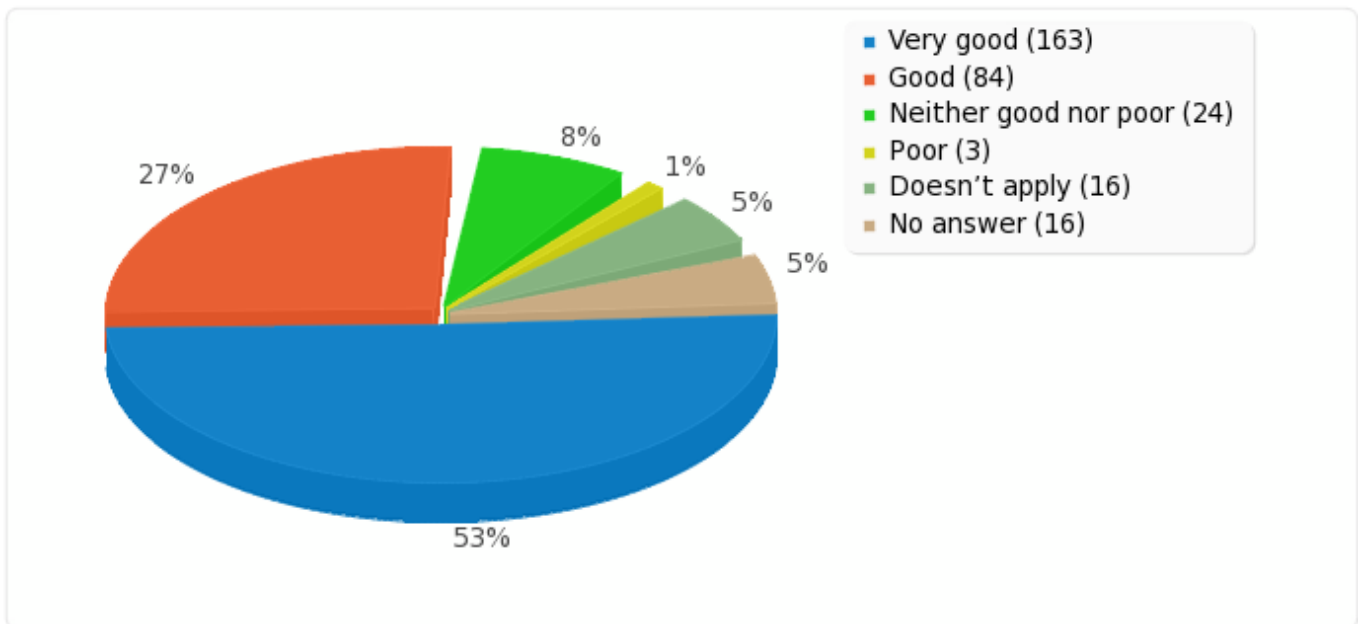




Field summary for 007(SQ004)

The last time you saw a GP at the surgery, how good was the GP at each of the following?

[Explaining tests and treatments]

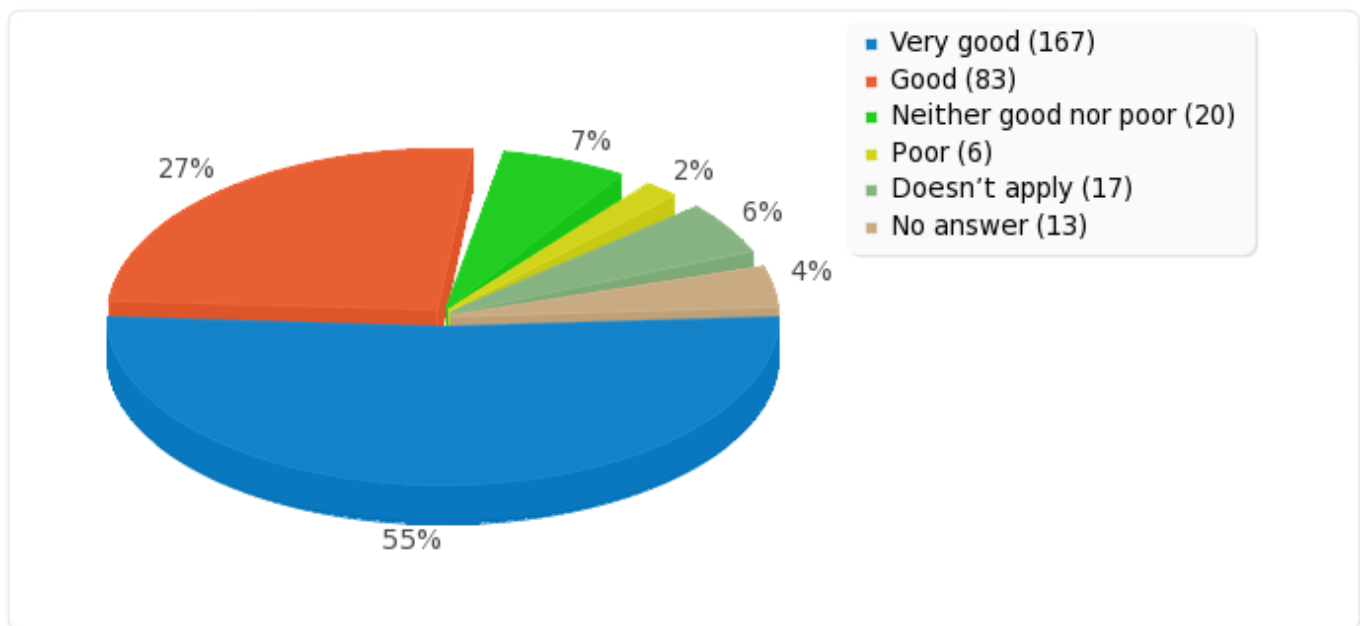




Field summary for 007(SQ005)

The last time you saw a GP at the surgery, how good was the GP at each of the following?

[Involving you in decisions about your care]

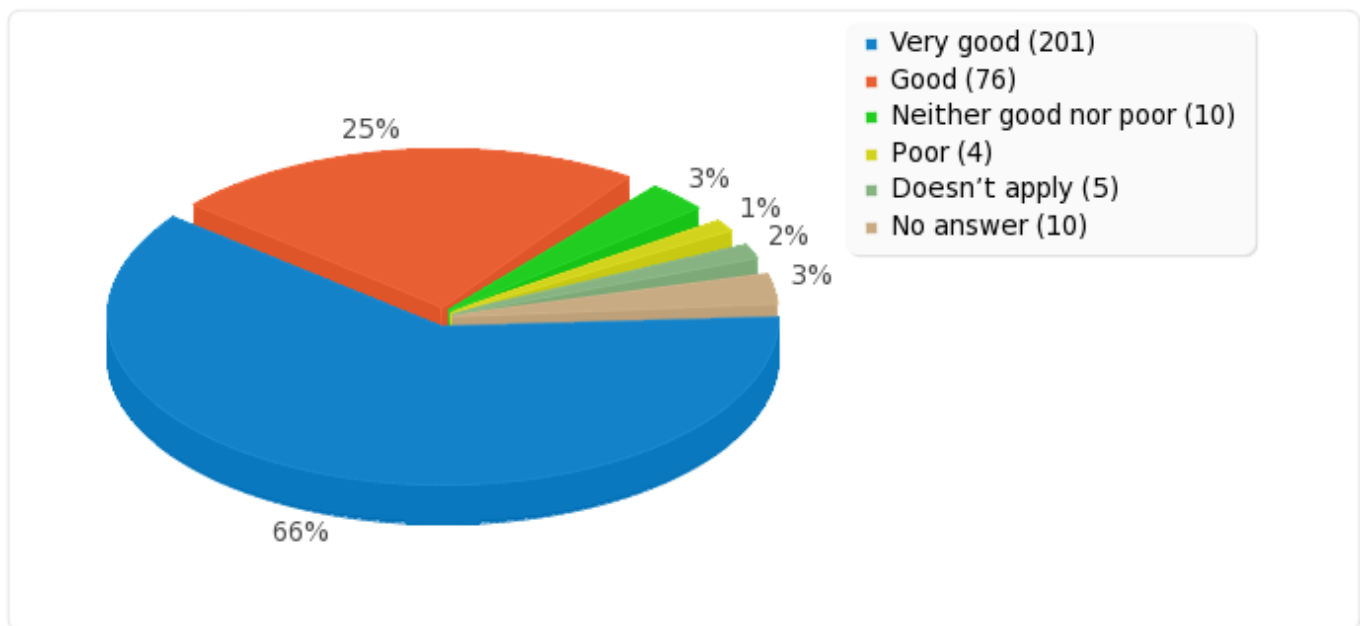




Field summary for 007(SQ006)

The last time you saw a GP at the surgery, how good was the GP at each of the following?

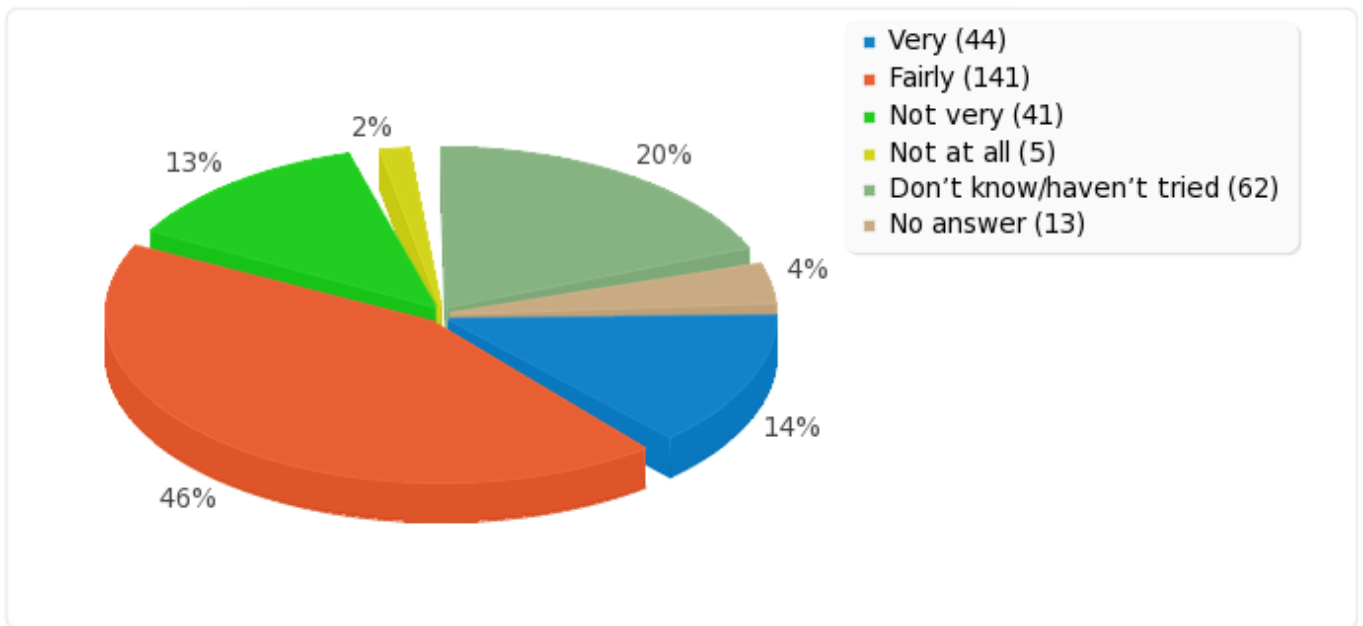
[Treating you with care and concern]





Field summary for 008

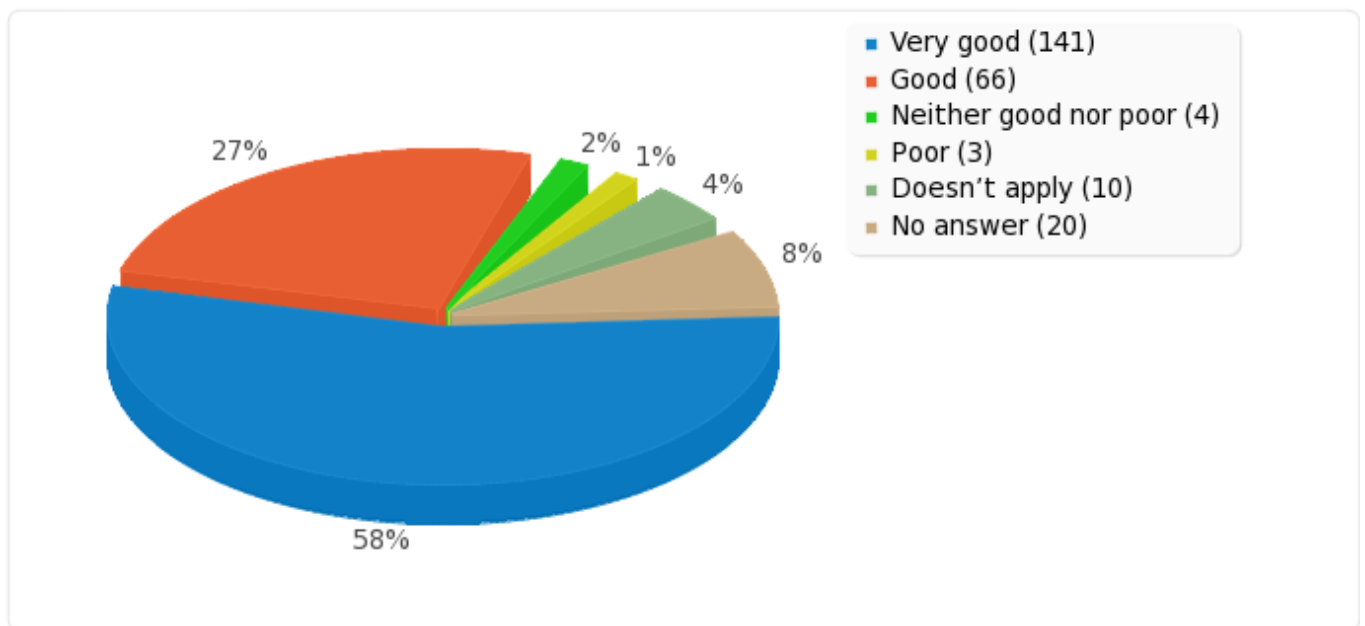
8. How easy is it for you to get an appointment with a practice nurse at the surgery?





Field summary for 009(SQ001)

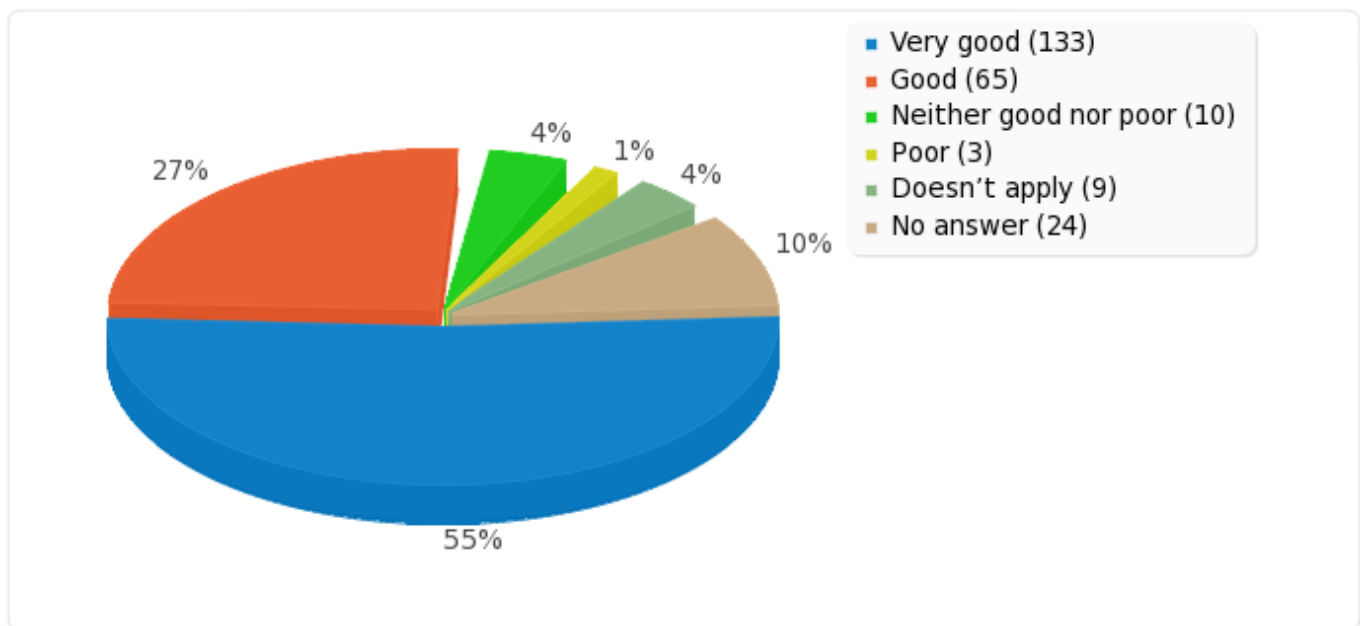
9. Last time you saw a Practice Nurse at the surgery, how good did you find them at each of the following?
[Giving you enough time]





Field summary for 009(SQ002)

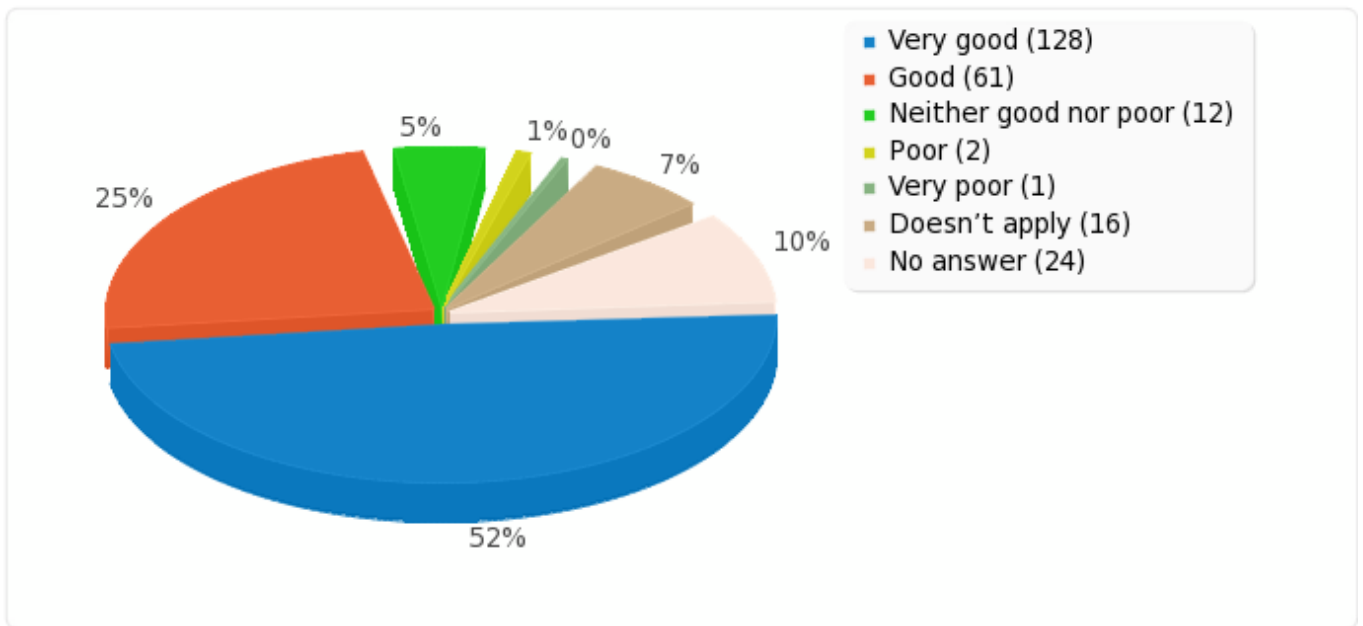
9. Last time you saw a Practice Nurse at the surgery, how good did you find them at each of the following?
[Listening]





Field summary for 009(SQ003)

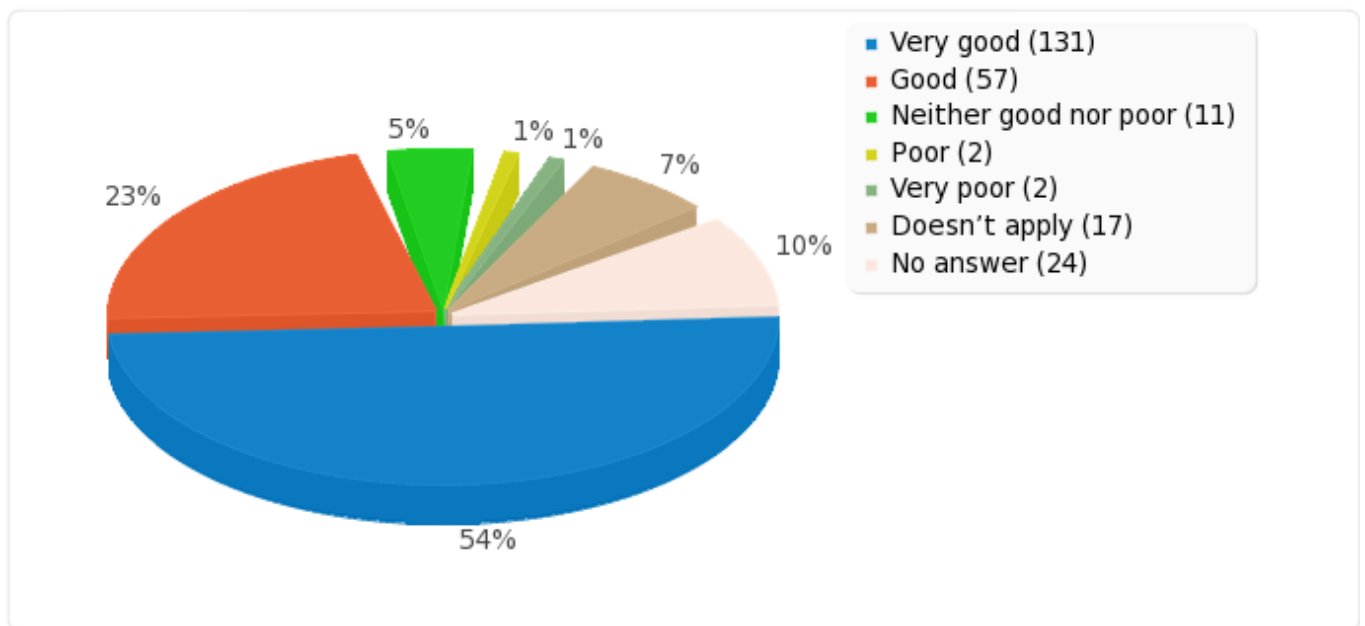
9. Last time you saw a Practice Nurse at the surgery, how good did you find them at each of the following?
[Explaining tests and treatments]





Field summary for 009(SQ004)

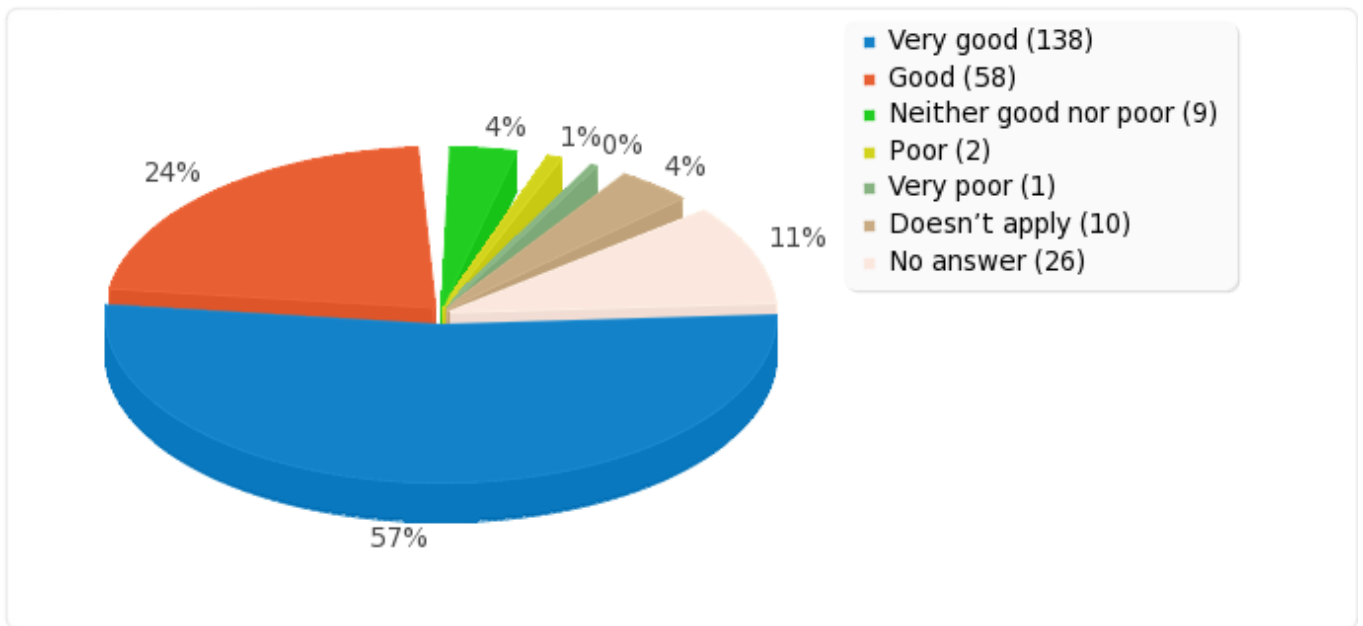
9. Last time you saw a Practice Nurse at the surgery, how good did you find them at each of the following?
[Taking your problems seriously]





Field summary for 009(SQ005)

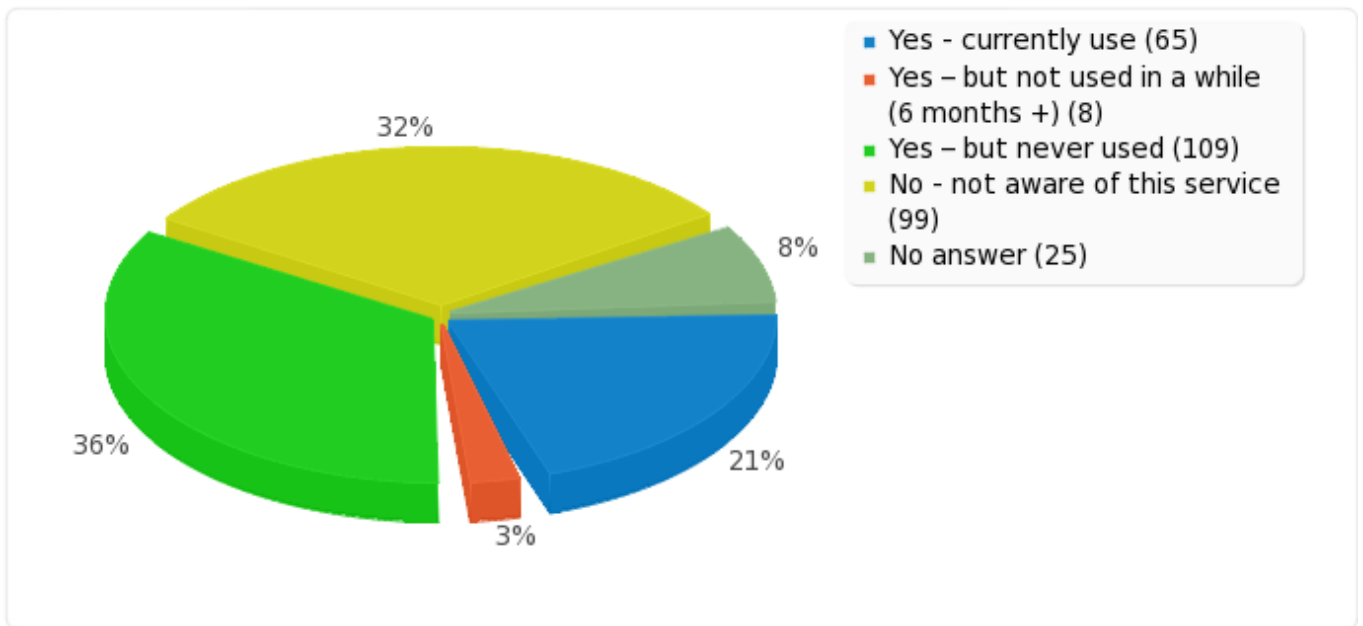
9. Last time you saw a Practice Nurse at the surgery, how good did you find them at each of the following?
[Treating you with care and concern]





Field summary for 010

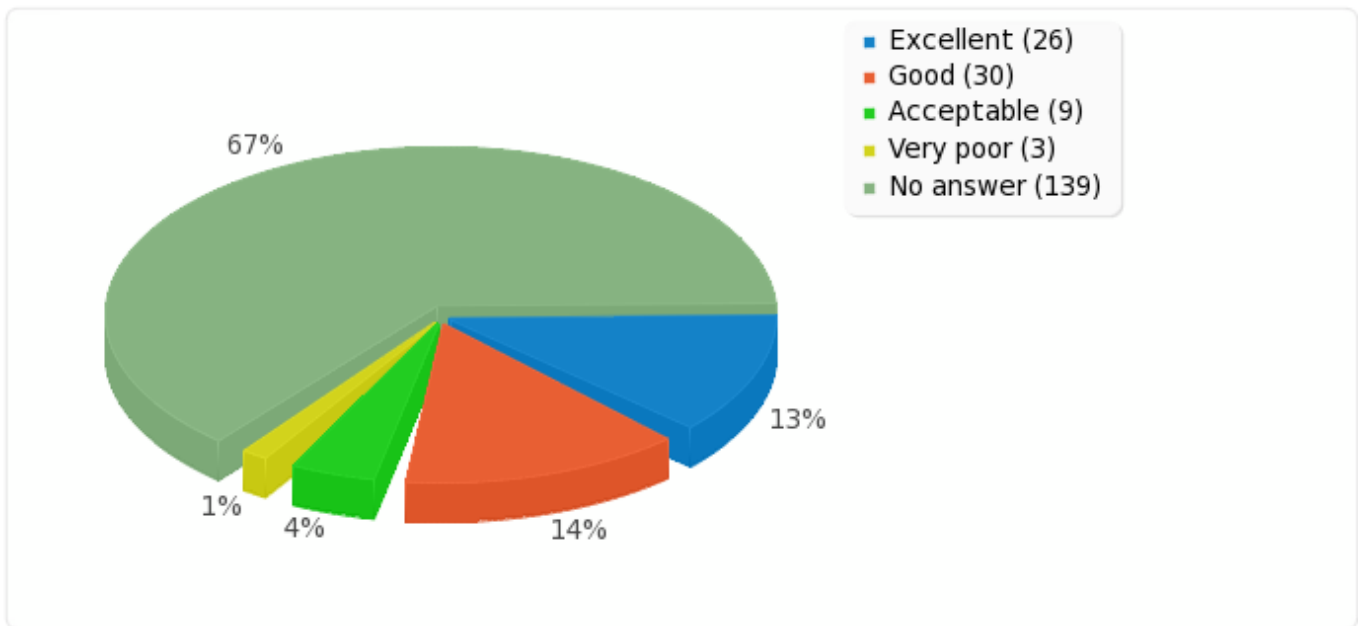
10. Are you aware you can order your repeat prescription online?





Field summary for 011

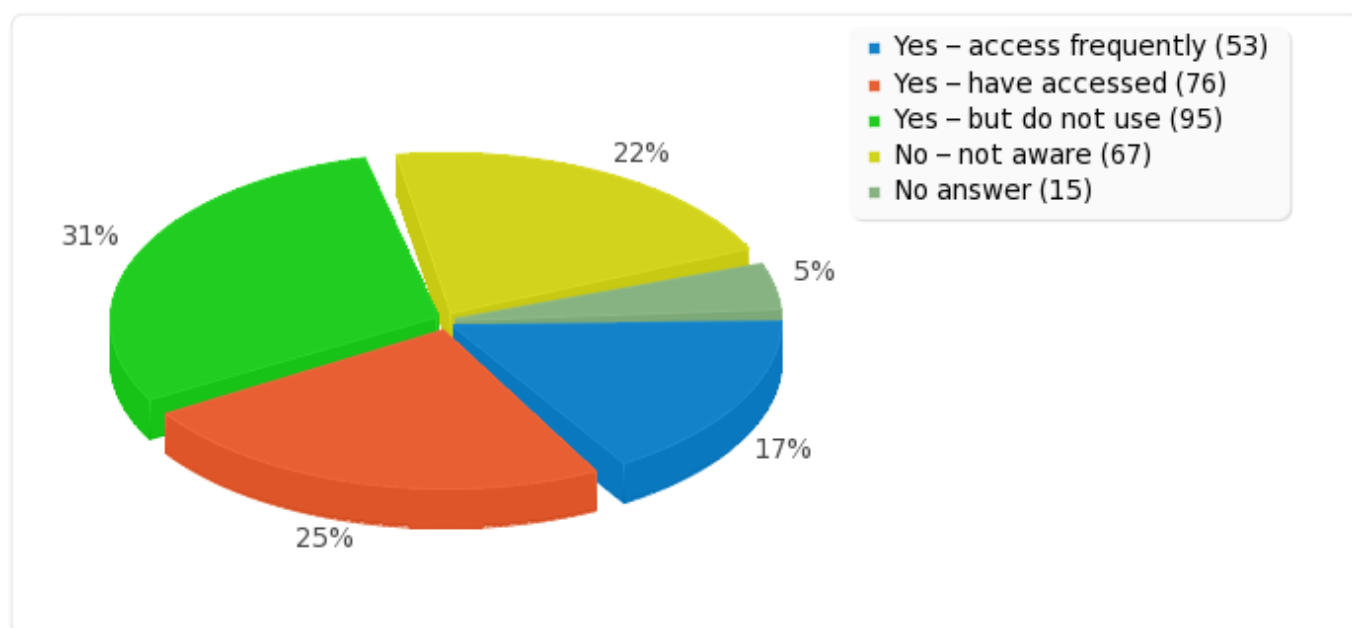
11. If you currently use this service, please can you rate the process





Field summary for 012

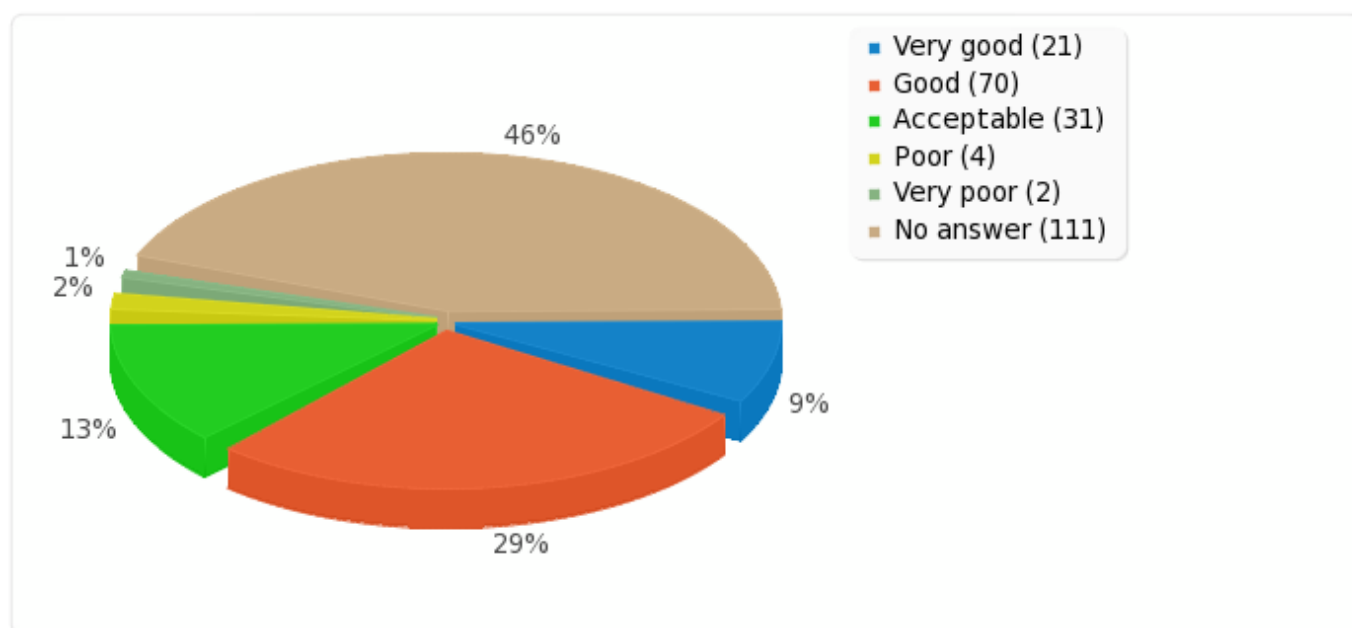
12. Are you aware there is a Dorridge Surgery website?





Field summary for 013

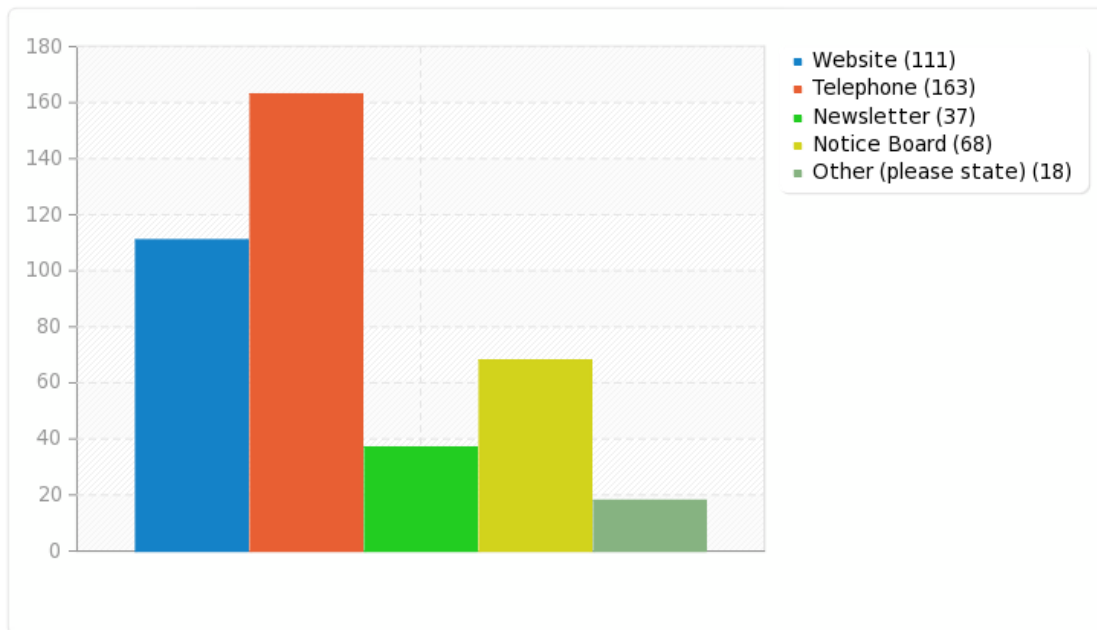
13. If you use our website, please indicate how informative you find it





Field summary for 014

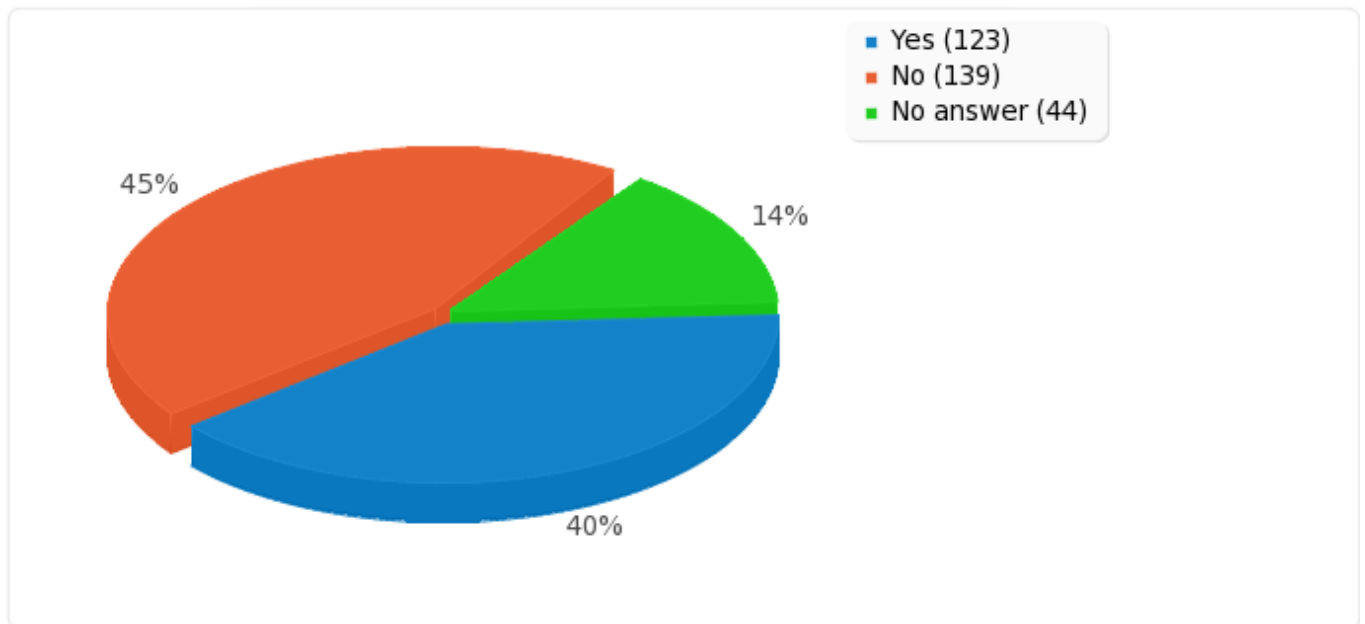
14. Which of the following do you use to find out information about the surgery?





Field summary for 015(SQ001)

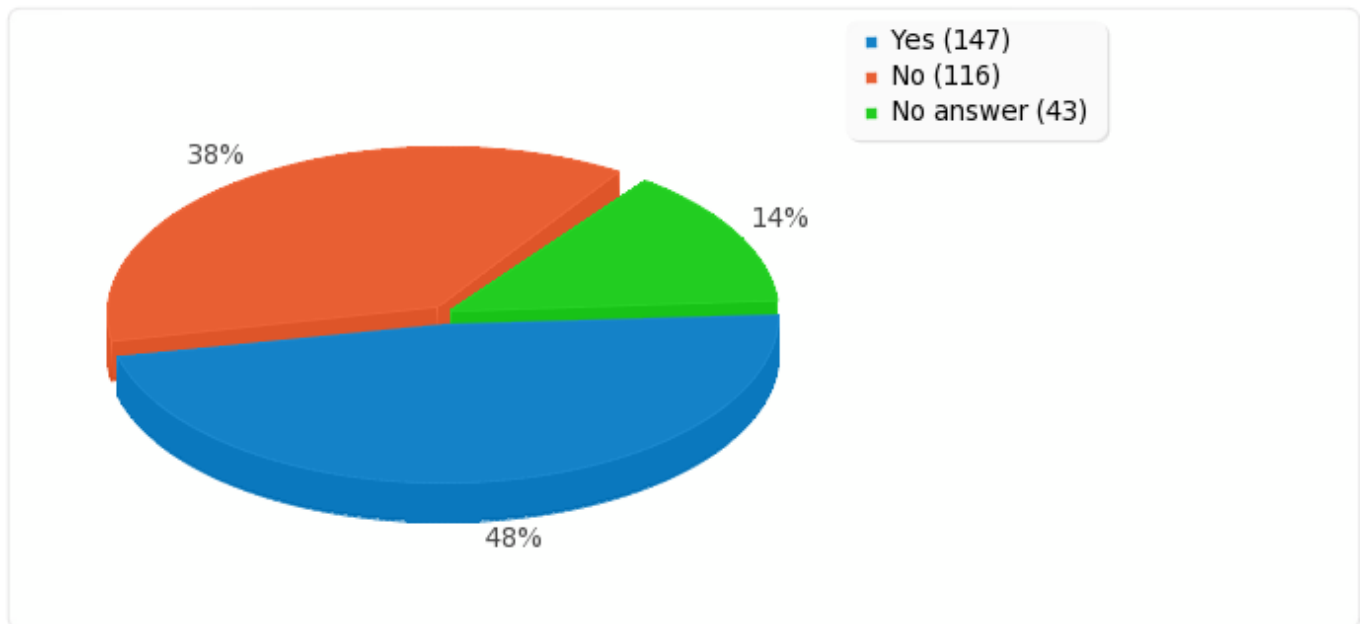
15. Did you know the surgery offers the following services:
[Travel clinics]





Field summary for 015(SQ002)

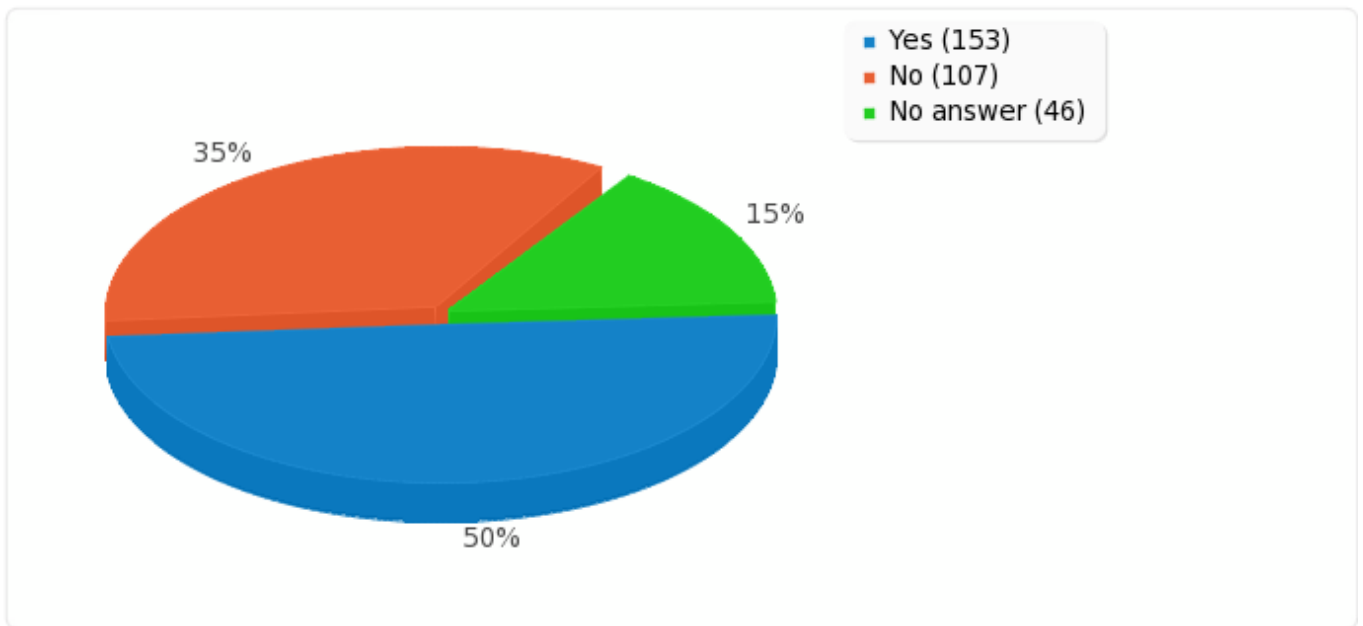
15. Did you know the surgery offers the following services:
[Asthma checks]





Field summary for 015(SQ003)

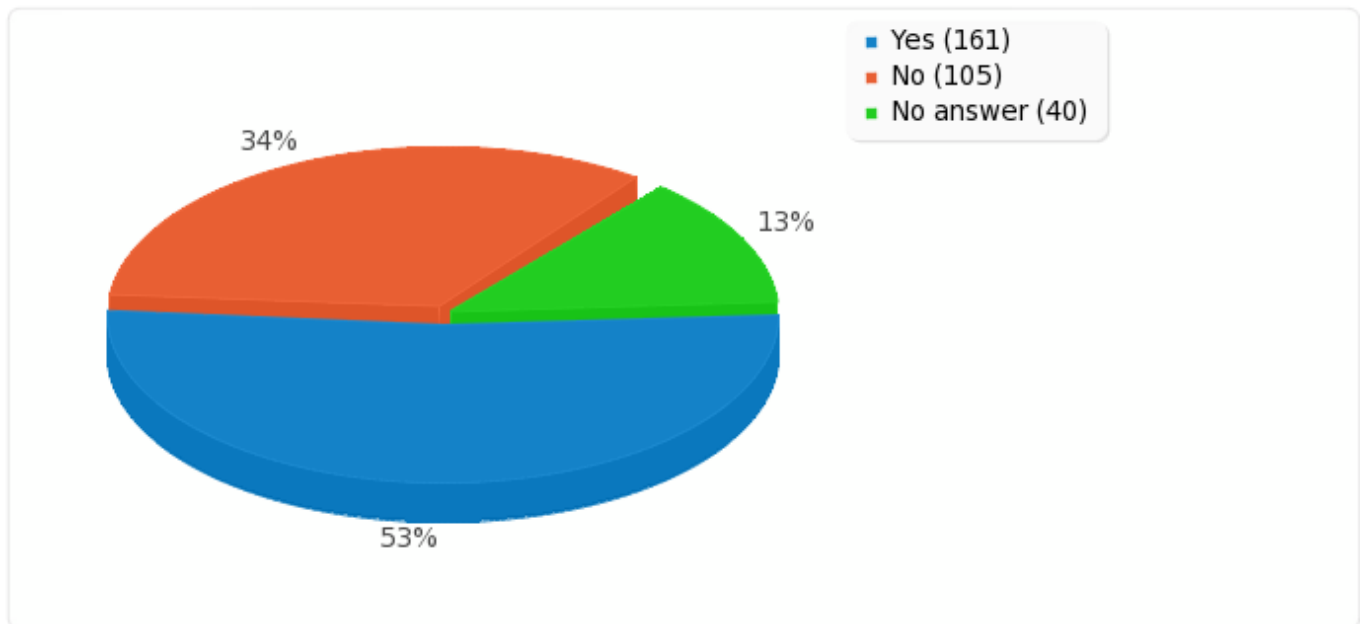
15. Did you know the surgery offers the following services:
[Diabetic checks]





Field summary for 015(SQ004)

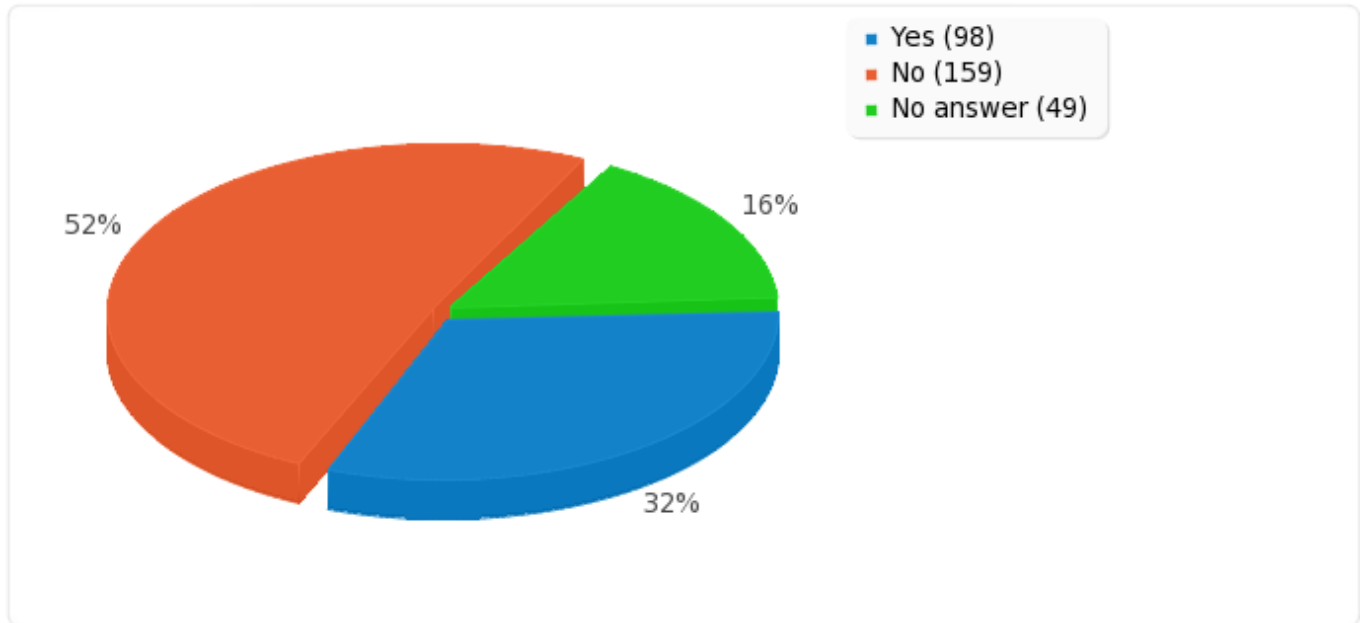
15. Did you know the surgery offers the following services:
[Adult health checks]





Field summary for 015(SQ005)

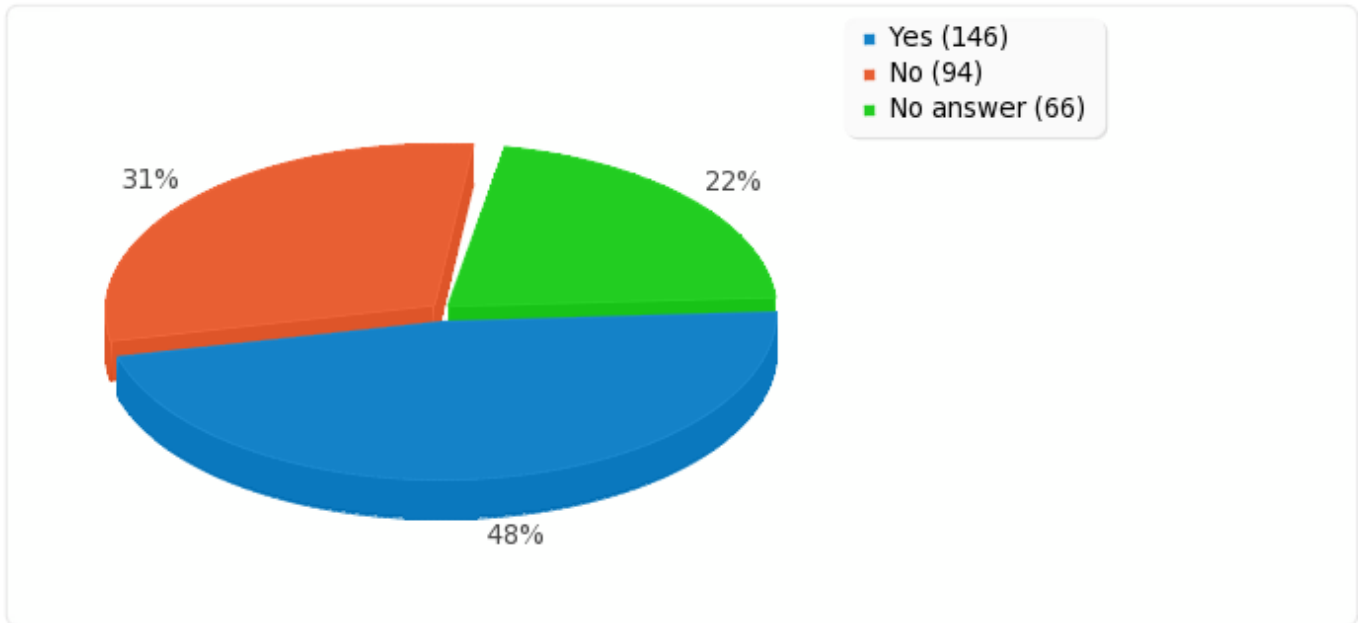
15. Did you know the surgery offers the following services:
[Minor surgery]





Field summary for 015(SQ006)

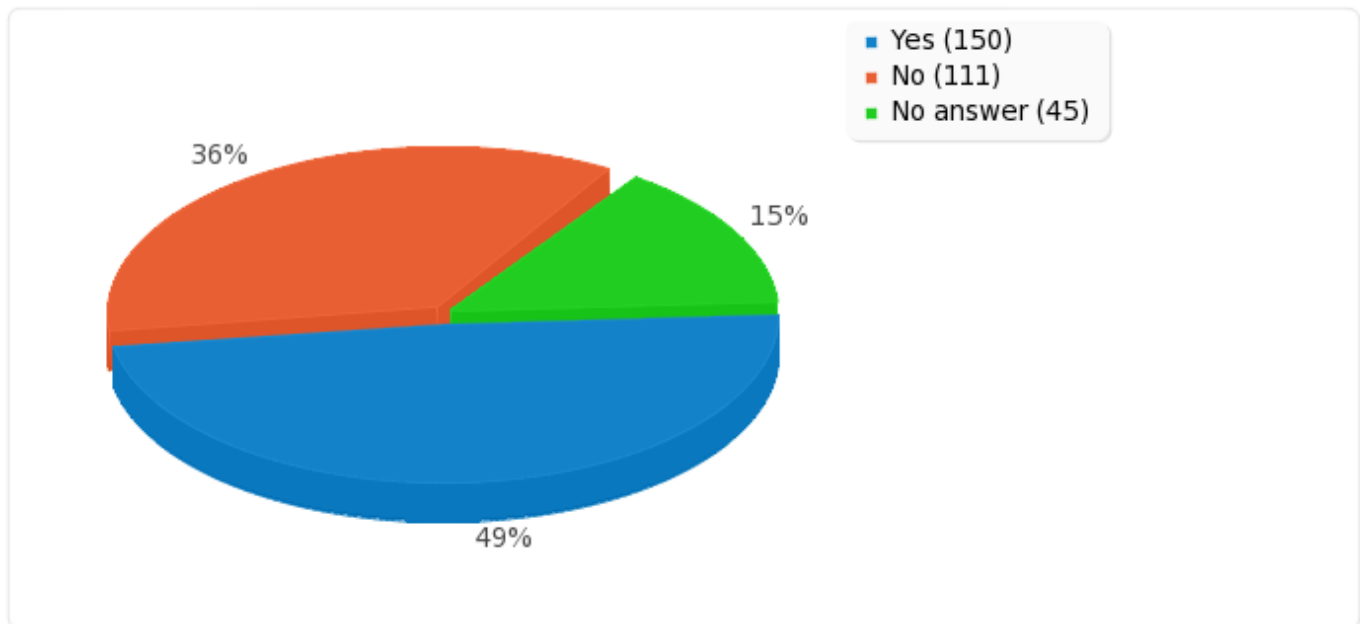
15. Did you know the surgery offers the following services:
[Family planning]





Field summary for 015(SQ007)

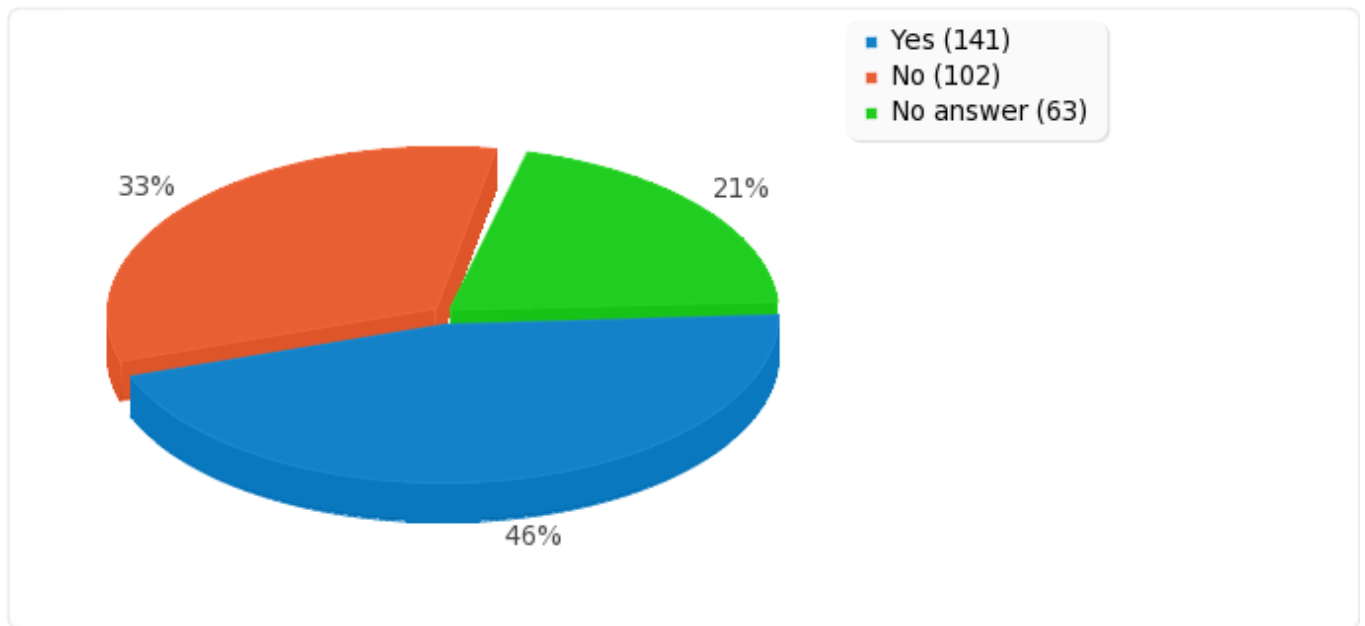
15. Did you know the surgery offers the following services:
[Phlebotomy (in addition to the Solihull Hospital service)]





Field summary for 015(SQ008)

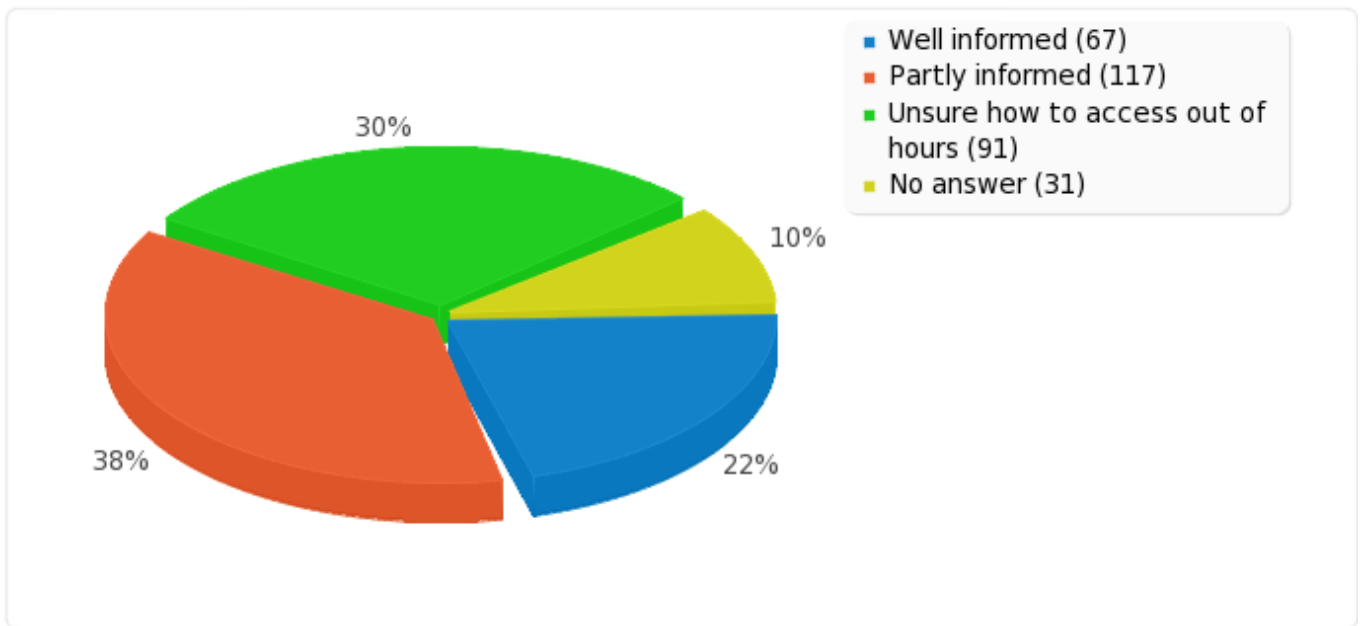
15. Did you know the surgery offers the following services:
[Stop Smoking service]





Field summary for 016

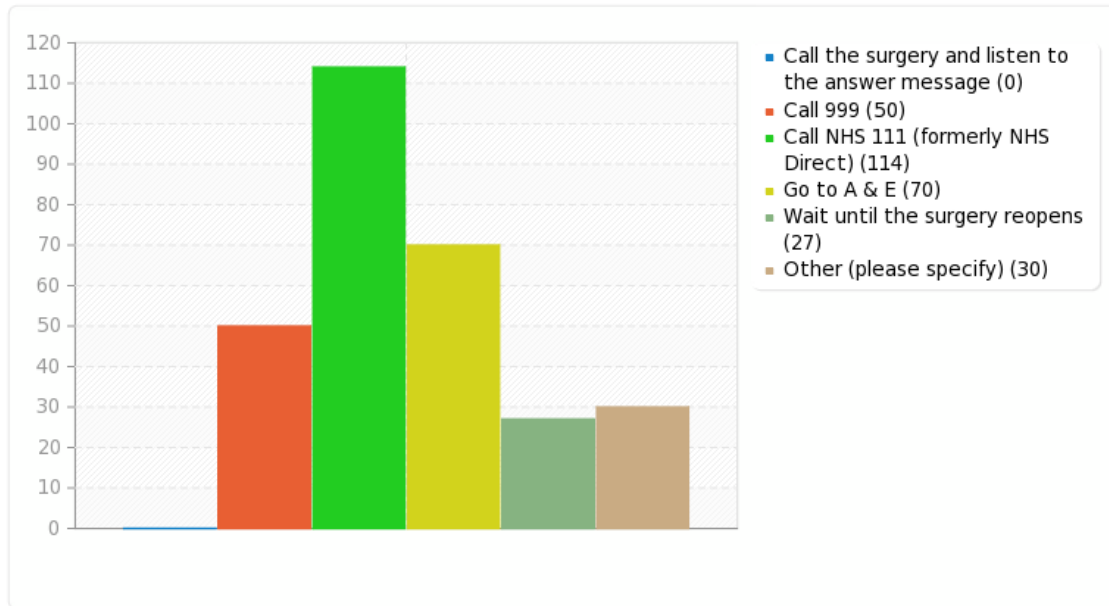
16. How well informed do you think you are about accessing medical care out of hours?





Field summary for 017

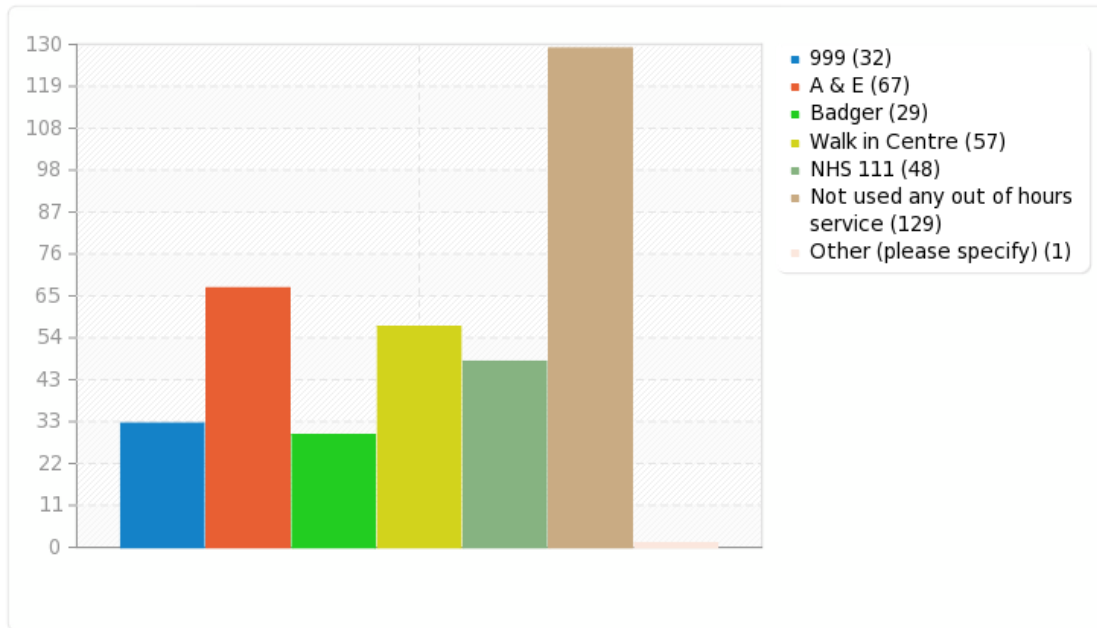
17. What would you do if you needed medical care out of hours?





Field summary for 018

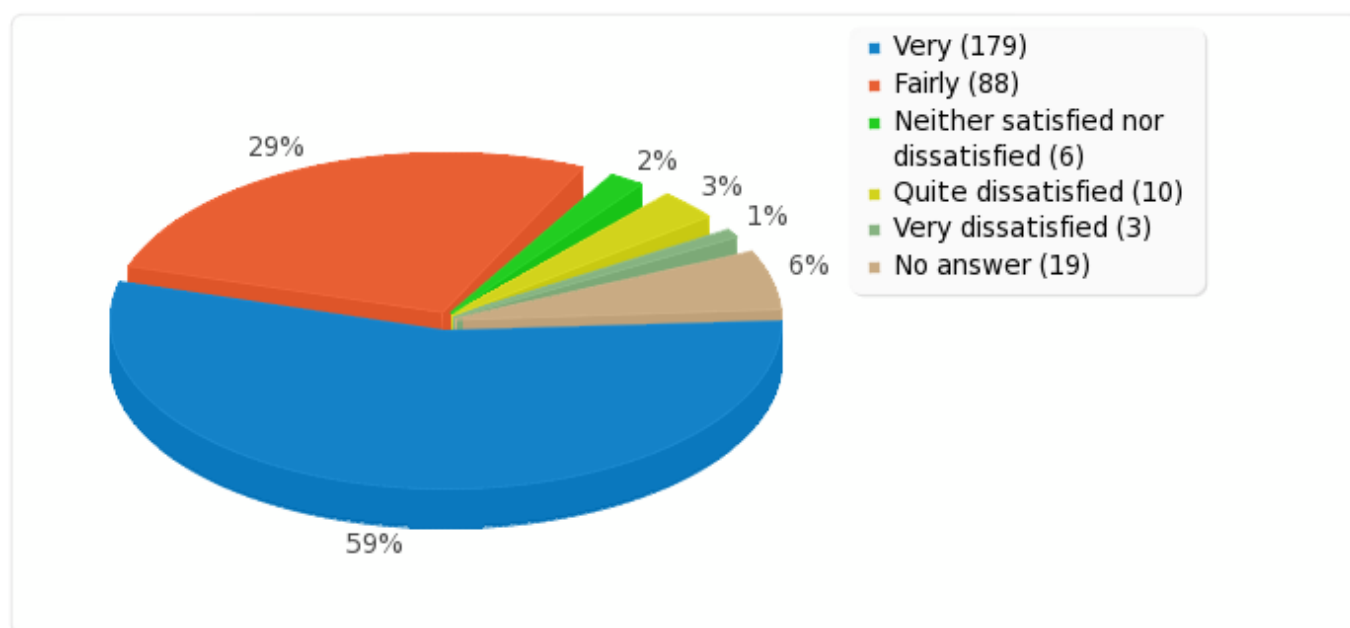
18. Please indicate if you have used any of the following out of hours services in the past 12 months.





Field summary for 019

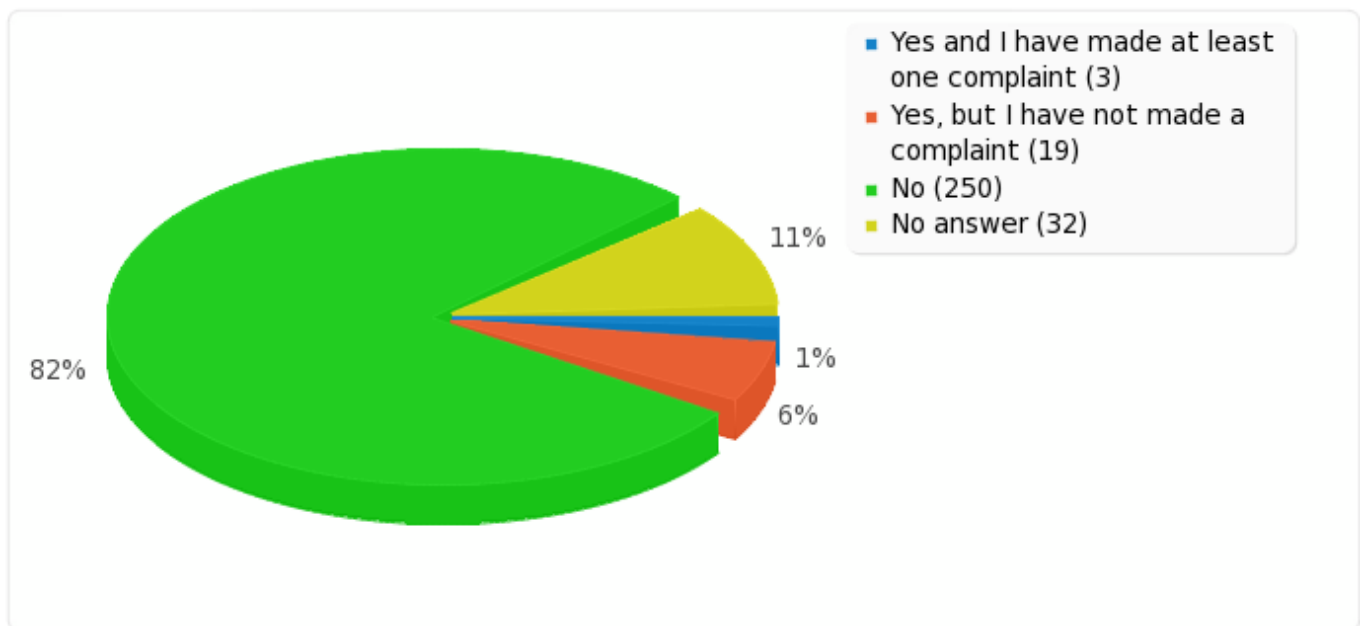
19. In general, how satisfied are you with the care you get at the surgery?





Field summary for 020

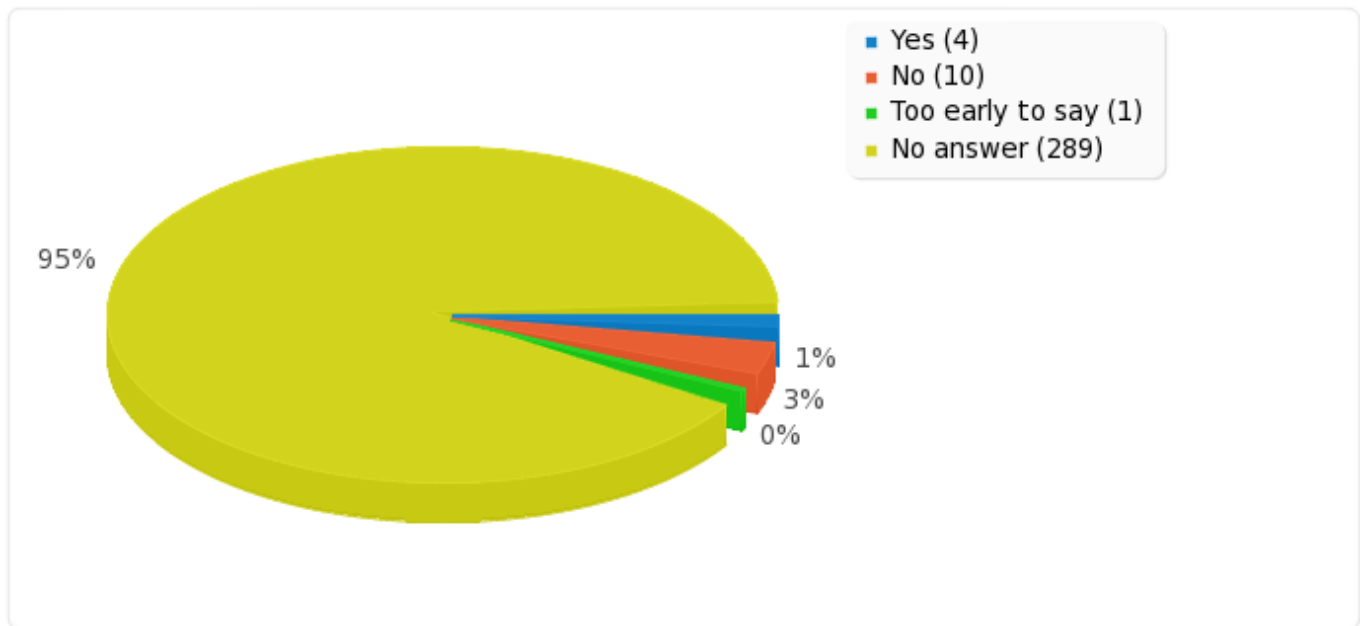
20. In the last 12 months have you felt like making a complaint about a GP, Nurse, Receptionist or other member of staff at the surgery?





Field summary for 021

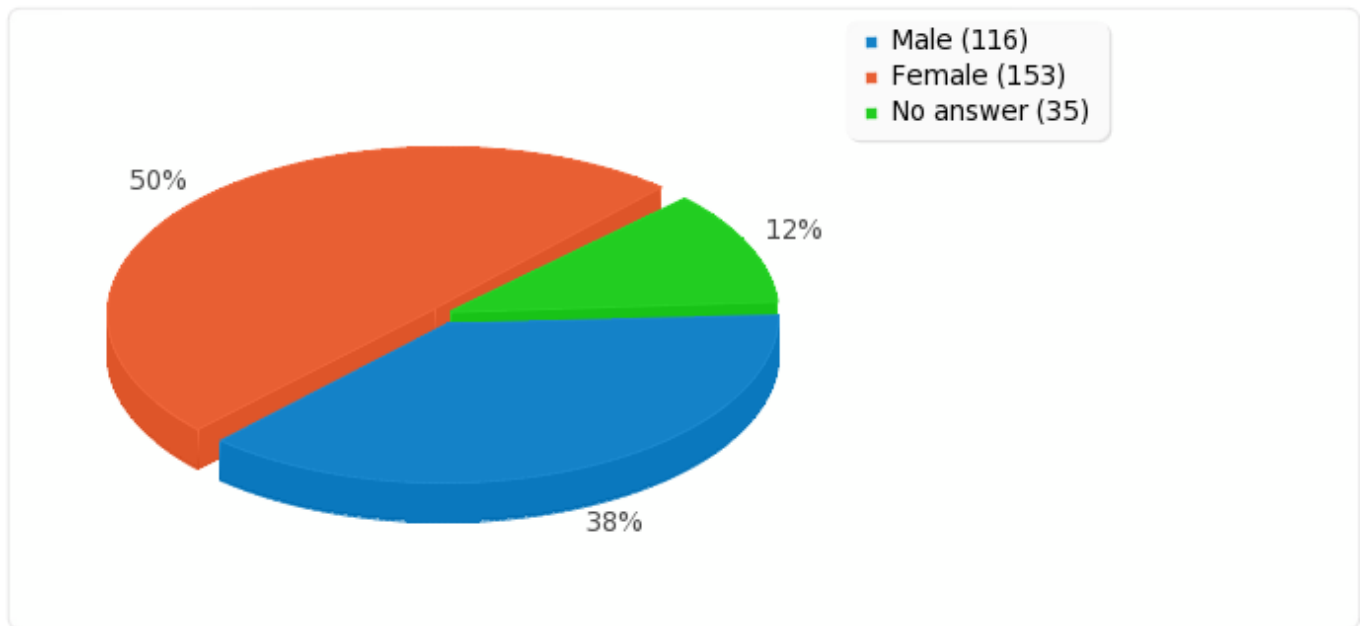
21. If you made a complaint was it sorted out to your satisfaction?





Field summary for 022

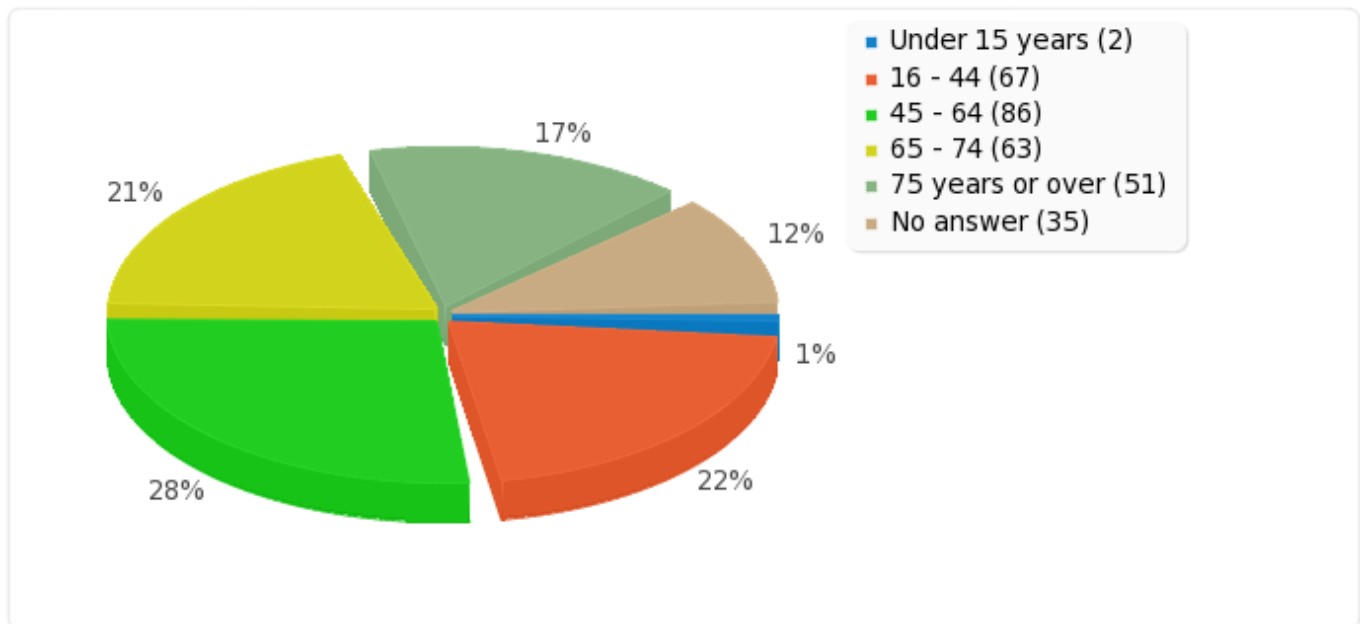
22. Are you:





Field summary for 023

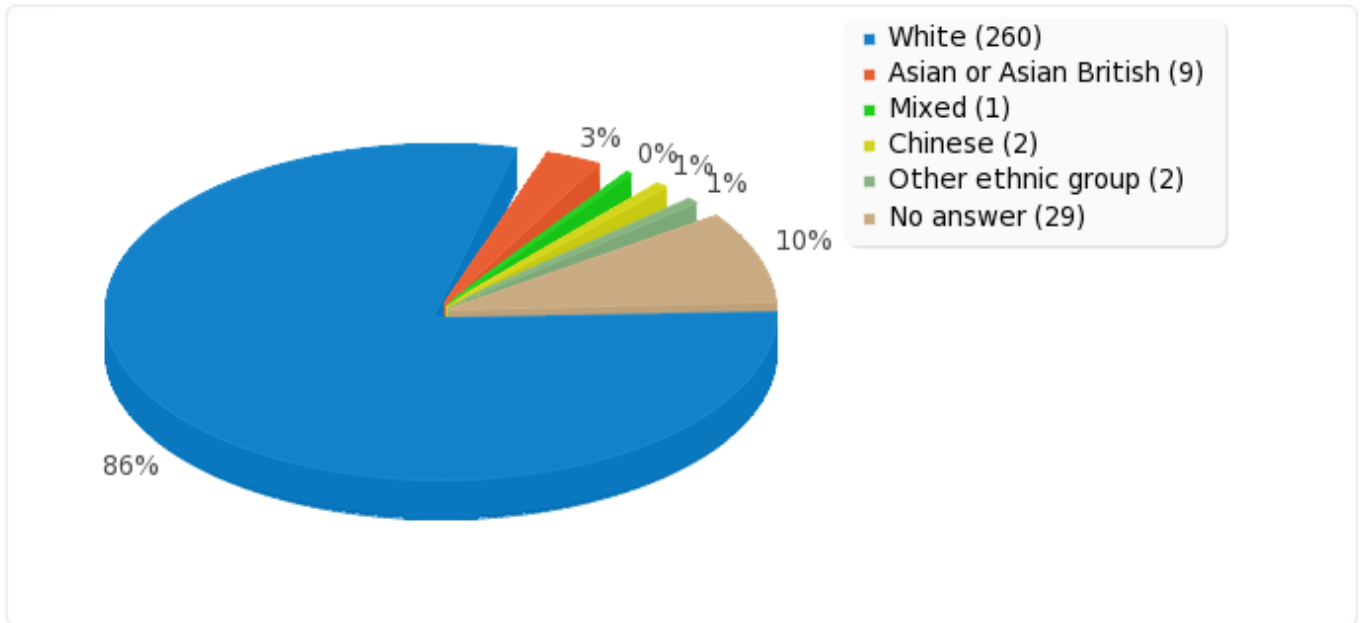
23. Your age group:





Field summary for 024

24. What is your ethnic group?





Field summary for 025

25. Which of the following best describes you?

