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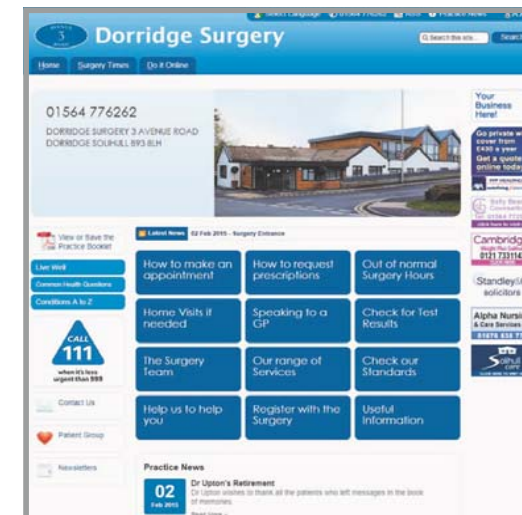
DORRIDGE SURGERY NEWSLETTER



UPDATED WEB SITE GOES LIVE

Many of you will be aware that the Surgery website has undergone a revision. The re-design is intended to ease the access to the most popular needs of the patient being served by the practice.

The site will continue to be developed to meet any changes that come about, meanwhile if you have not yet visited, go to www.dorridgesurgery.co.uk



Whilst you are there, scroll to the base of the front page and participate in the Family and Friends Test survey.



What is the Friends and Family Test? The NHS wants to ensure that you have the best possible experience of care. The Friends and Family Test is a way of gathering your feedback about this experience and helping to drive improvement in primary care services.

We would like to know the likelihood of you recommending our surgery to Friends and Family, using a scale from 'extremely likely' to 'extremely unlikely'. There is also an option for you to provide your reasons/feedback, if you so wish to.

You can also join in by completing a form in the surgery (provided at reception & in the waiting room).

The results will be published monthly, both in the waiting room and on the website.

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DORRIDGE PATIENT PARTICIPATION GROUP PRESENTS

Over this coming year, the Patient Participation Group, in conjunction with the Doctors and Staff, will be holding 'Special Events' relating to our wellbeing.

Various topics covering Healthy Life Style, Breathlessness, Diabetes and Keeping Safe in Winter are planned. They will involve professional speakers and many opportunities to be involved, all designed to heighten our awareness of primary care in the community.

The NHS is going through many changes, and those affecting us all are most important. So please put these dates in your diary:

28th March - Living a Healthy Life Style. *Surrounding Exercise, Healthy Eating and Addiction help.*

20th June - Breathlessness. *Are you the 1 in 5, who are affected by lung disease? Find out the signs and the are that is available to you.*

26th September - Diabetes. *Are you at risk? Do you want to find out more? Plenty of answers and help available.*

12th December - Keeping Safe in Winter! *Bringing us all up to speed on helping ourselves during the cold winter months.*

WHERE:

Saint George and Saint Teresa Church Hall, Station Road, Dorridge, B93 8EY

DORRIDGE PATIENT PARTICIPATION GROUP PRESENTS

LIVING



A HEALTHY LIFE STYLE

And Looking After Yourself

THE FIRST OF A SERIES OF SPECIAL MEETINGS PLANNED IN THE COMING MONTHS
TO BE INFORMATIVE AND TO INVOLVE THE PATIENTS OF THE DORRIDGE SURGERY PRACTICE .
ON SATURDAY 28TH MARCH AT 2PM

AT

ST. GEORGE AND ST. TERESA CHURCH HALL, STATION ROAD, DORRIDGE, B93 8EY

KEEPING YOUR BODY IN A HEALTHY CONDITION AND THE PROBLEMS OF EXCESS ALCOHOL

In conjunction with the Doctors and Staff of Dorridge Surgery

Electronic Prescribing Service (EPS)

also known as

Electronic Transfer of Prescriptions (ETP)

You may have heard of the above through your local pharmacy recently! We are looking to go live with this service in the middle of May 2015.

EPS/ETP is not to be confused with requesting your repeat medication online using 'Systmonline'.

EPS is where the prescription you would collect from your GP during consultation, (or from the surgery for repeats) will be sent electronically to a nominated pharmacy of your choice.

This has the potential to save you time, and to contribute to saving the environment (as EPS prescriptions involve no paper or toner use)!!

Please look out for information in the surgery and on the website, nearer the planned launch date or ask a member of staff about it if you wish to hear more.

Summary Care Record



The NHS in England has introduced the Summary Care Record.

This is a secure electronic patient record that contains key information on drug allergies and sensitivities as well as currently prescribed medication derived from patients GP records.

It is accessed in emergency and unplanned care scenarios where such information would not otherwise be available. As a patient you have the following choices:

Yes I would like a summary Care Record

No I do not want a Summary Care Record

If you don't want a Summary Care Record you can just tell us over the phone, face to face or put it in writing.

If you prefer a form to opt out you can find one on our website, under 'Useful Information' just below Glossary terms or ask at reception.

'Access to your medical records online' – if you wish to view your summary information using 'Systmonline' please ask at Reception. We can update your current access, however we will require photo identification for this to take place.

Spotlight on Yvonne Brodie a Patient Participation Group Member



Most people know me from Dorridge Pharmacy where I am a Registered Pharmacy Technician.

I was born in Yorkshire but spent most of my childhood in rural Northumberland before heading back to Yorkshire to study Plant Biology at Leeds University. I met my husband Iain, who was doing a PhD in Astrophysics and we married in Leeds at the end of our studies. Our next home was Suffolk where both our sons were born and then on to Cambridge. When the boys were both at primary school I worked at the school with children requiring special educational needs.

Iain worked in telecommunications. and travelled throughout Europe. He went frequently to Denmark and we also had a family holiday there in 2001.

It was after this holiday that we took the rather unusual decision to move the family (including the dog!) to a tiny village near Aalborg, North Jutland. The children were aged 10 and 8 and coped very well at being uprooted and dropped into a new school with a different language! They learnt Danish very quickly. Iain and I also

learnt the language, maybe not so quickly! We all enjoyed being immersed in the culture and felt very at home in our small village, however, four years later we thought we would like our sons to finish their education in the UK so we (and dog!) left Denmark and moved, initially to Dorridge (registering at Dorridge surgery, of course) and then to Knowle.

Despite being uprooted again our sons survived their unusual education and have both graduated with degrees in Chemistry and Microbiology (our family is rather biased towards science!). Iain and I have changed our careers since returning to England, Iain to Forensic Science and me to my role in the Pharmacy.

Yvonne