

DORRIDGE SURGERY



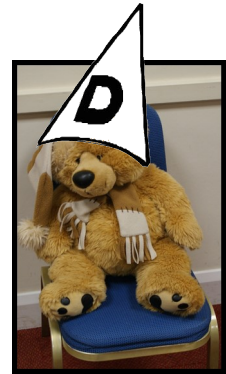
PATIENT REFERENCE GROUP

FOR YOUR INFORMATION

No. 8 JANUARY 2017

Apologies to you all for the error last weekend in relation to the covering email sending information sheet no.7.

We do understand the comments made, every effort will be made to ensure that it is not repeated.



Meanwhile.....

CARE NAVIGATOR SERVICE



There is a pilot scheme running at the moment, commissioned from Solihull Clinical Commissioning Group and operated by Age UK Solihull, to provide a vital link between various elements of healthcare.

The Care Navigator Service will support and enable older people primarily, but not exclusively, and find solutions to the problems and issues they face and will help them to navigate and access relevant services that can meet their needs. The service will provide a cost effective link between individuals, their GP and other health, social care, wellbeing and lifestyle services.

A Care Navigator will usually cover 3 GP Practices.

Referral to the service will be via the Doctors and Nurses at the Surgery, the District Nurse team or Social Services.

For more information go to:

<http://www.ageuk.org.uk/solihull/services-for-you/care-navigator-service/>

Or ask for details at Reception

Dr Julia Markham

Will be leaving shortly

for

Potters Village in Kisoro, Uganda.



(see issue No. 6 January 2106)

We have an update from Dr Markham, She is absolutely delighted with all the donations of nappies, baby clothes and financial assistance for the Village. *"Fabulous, a big heartfelt thank you to all involved with these kind gestures"*.

The indications are that her husband will be somewhat restricted in the suitcase department!

Meanwhile.....



It has been suggested that there would be interest in setting up a Group WhatsApp, free messaging service. This would include text, photo's, .pdf files and voice recordings.

This can run on iPhone, Android, Mac and PC.

What do you think? Please let us know.

Meanwhile.....

Back issues of our Information sheets are now on the Surgery Website, www.dorridgesurgery.co.uk to access just click on the button 'News for you' on the left hand navigation bar, just under the 'Patient Group' heading.

Future issues will appear in this location after circulation.

How would you like to put a name to the information sheets? A few names have been suggested, such as **The Pulse**, but this is already in use as a title for a newsletter circulated to GP's amongst others.

Let us have your ideas.

Meanwhile.....

The policy for registering with the Dorridge Practice includes the production of visual ID, such as a Passport or Driving Licence etc., this has to be done by a personal visit to reception. This, of course, is an important security feature.

The log in page of Systmonline (operated by tpp) includes a section, bordered in red below, which does not apply to our Surgery.

Unfortunately, it would appear that this is part of a standard Borough wide template and at this stage cannot be amended.

systemonline

Registration

Self-registration is currently disabled by this practice.

If you want to request access to Online Services at **Dorridge Surgery**, please click below.

[Request access to Online Services at Dorridge Surgery](#)

Login

If you already have a username and password, enter them here.

If you do not have a username and password, contact your practice to register for SystmOnline.

Username

Password

[I've forgotten my password](#)

Link Account

If you have been given an account ID and linkage information by your practice, you can sign up below.

[Sign up](#)

Third Party Linked Account

[Reset Third Party Linked Accounts](#)

[Re-Issue Third Party Passphrase](#)

For any further questions or assistance, contact your practice.



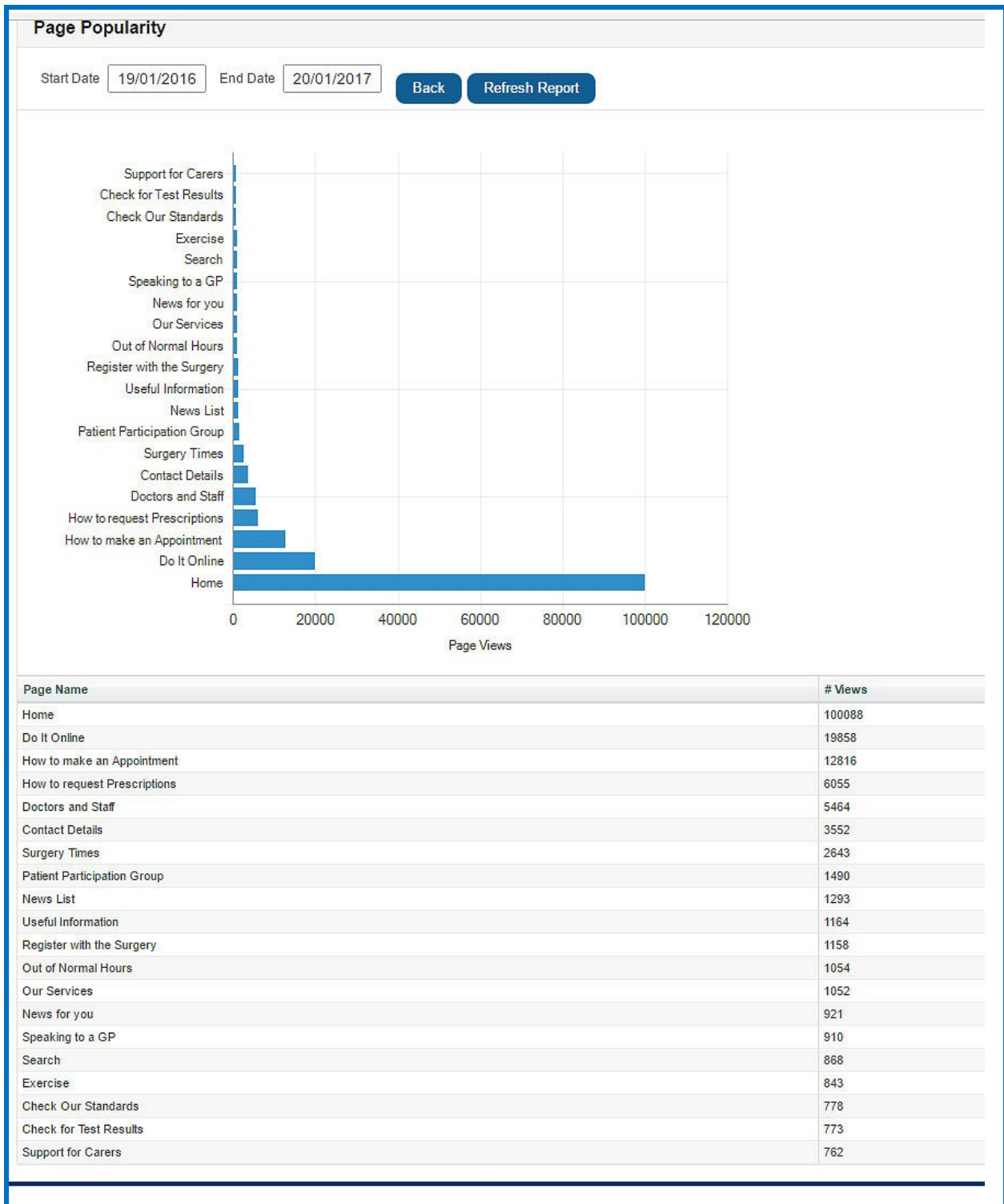
[Help](#)



Meanwhile.....

We monitor the activity of the website to see if there needs to be any changes and recently having made a check on the 12 month period to the 20th January 2017, the number of views to the home page exceeded 100,000!

We have included an analysis of the top twenty page views in the screenshot below. It is good to see it is being used.



More News soon.....

