



News from the surgery

IMPORTANT INFORMATION FOR ALL PATIENTS 'How we manage your information' and data sharing.

There are three 'data sharing' models that you may have heard about or are currently hearing of through word of mouth, the press/radio adverts and other sources.

The three models are:

Summary Care Records (SCR)

SCR records at your GP surgery that the allows a 'share' of your current medication/allergies & sensitivities with hospitals anywhere in the UK. Normally the hospital would ask your permission to access your record, unless you were unconscious and it was obvious that it was a medical emergency.

Central Care Records (CCR)

Similar to the above, but includes additional information such as your blood test results. This is only being created in Birmingham, Solihull, Sandwell & the Black Country. You will receive a letter at the end of March regarding this model.



Care.Data

Care.data is an obligatory opt in model, the surgery cannot choose to remain out of the data sharing model, and is intended as a

research tool for future planning, commissioning and resourcing of health care in the UK, based on an extraction of 'anonymised data' from your GP's clinical records. The date for first extraction of information has currently been delayed until the Autumn 2014.

The current Situation

As far as the first 2 models are concerned, if you are a patient registered with Dorridge Surgery then please be aware that the surgery is not currently opted into either of those. If, or when, the surgery do opt in to either SCR or CCR, if you do not wish a record to be created then you do need to individually 'opt out' of each one.

On our website, and in the surgery there is a leaflet and an information board designed to explain the three models further. We have also provided an 'opt out' form, that allows you to opt out of all of these models or whichever one you want to opt out of.

This is your individual decision and we have produced a form covering all three aspects of the data sharing process, please indicate your choice by ticking the appropriate box.

Although Dorridge is not opted into either SCR or CCR at the moment, if you do not wish one of these records to be created then you can still ask us to mark your records accordingly - this means if you move to another surgery then your 'opt out' decision should follow you, rather than going through the process again.

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PATIENTS SURVEY – 2013 - 2014

Thank you to all of you that took part in our survey in the surgery at the end of January and on the website during February. A big thank you to the PPG members plus friends who gave up their time in January in order to support the completion of our surgery survey.

We had 312 responses!

The results were both interesting and informative!

What happened next is that the Patients Participation Group and the Practice Manager met to review and reflect on the contents and the results, and the upshot of that meeting is that we have developed an action plan to take some positive steps to move forward in improving communication and access for our patients.

This action plan, plus the results, will be available on the surgery website by the 31st March 2014, so keep your eyes peeled! www.dorridgesurgery.co.uk

Amanda Fox

Practice Manager



CHAPERONES ARE AVAILABLE.

Not all of our patients are aware that all our staff, clinical and non-clinical (i.e. reception staff) are trained to act as 'chaperones' during some Nurse or Doctor appointments.

A chaperone is someone who is there to help with the safety and confidentiality of either the patient or Doctor and or nurse where an examination may be of an intimate nature.

It is a professional role that, through training, allows the chaperone to record in a patients' notes that there has been an independent person present during such an examination. This is so that neither clinician nor patient feels at risk of being mistreated or misunderstood.

It is the right of every patient to ask for a chaperone, it is also the right of the clinician to ask for a chaperone to be present. If a chaperone is not available you may be asked to rearrange your appointment to a time where we can provide a chaperone. If it is felt appropriate that a clinician requests a chaperone but the patient refuses, this will be recorded in the patients' record, although, again it may be necessary to rearrange an appointment to ensure the consultation or treatment is handled appropriately.



SPOTLIGHT ON DON EKERLY, PPG COMMITTEE MEMBER.

Don is a retired pharmacist and has been a member of the PPG for several years. A farmer's son, he chose pharmacy in place of farming!

Leaving school in 1944 he joined a large pharmaceutical company as an articled pharmacy pupil. Apart from breaks for college and National Service, he remained with the company until retirement in 1995.

During this time he managed several community pharmacies and witnessed the enormous advances in

the development of the new medicines which are now available for our treatment.

Don and his wife have been patients of Dorridge Surgery for 37 years and he is happy to try to help the Surgery in any way, to try to repay them for their care and attention during this time.



Sainsbury's

Sainsbury's Progress.

The Practice Manager and the Partners are meeting regularly with the project team, currently looking at the makeup of Portacabins that the surgery will move into, (planned for July), along with the big task of 'seamless communications', involving the moving and the replacing of the telephone and computers systems.

The PPG are also being updated regularly with any progress, in particular sharing details of plans of the proposed temporary, and new accommodation, from an access in and around the premises from a patients' point of view.

Sainsbury's are producing newsletters that are available

as a hardcopy in the surgery and on our website.

Any correspondence regarding works that may affect access/parking/create disruption are also being posted on the website

We have just had 3 notice boards installed in the corridor at the surgery, so we can post information, plans and newsletters, for you all to see, as you move from waiting room to consultation or treatment rooms.

Please do take the opportunity to visit the Sainsbury's information centre on Station Approach, open 10.00am to 4pm, on a Tuesday & a Thursday, where you can find more information and ask questions regarding the development as a whole.

GIVING BACK TO THE COMMUNITY.

The Dorridge Patients Participation Group is proud to be involved in activities that provide exercise, enjoyment and friendship in the local community. There is a "Striders and Strollers" group, meeting every two weeks. As the name implies, the striders leap like 'gazelles' on their chosen



route, whilst the strollers happily achieve a more leisurely pace. All are welcome.

There are two other groups meeting, the first being 'Tai Chi', well supported by individuals, both male and female, seeking gentle exercise and peace of mind.

For those who like a little bit more energetic exercise, there

is the 'extend' class, which shortly will be increased to 'classes'. It has been so popular.

Both the 'Tai Chi' and the 'Extend' Classes take place at the Bentley Heath Community Centre and recently the Lord Mayor came and celebrated the 5 year celebrations.

Over some little time, funds have accumulated, from these last two activities and it was determined that the surplus should go to a local cause dear to so many hearts and when the Christmas lights were switched on at the New Marie Curie centre in Solihull, our Chair, Jenny Lanfermeijer, presented a cheque for £1,500.00p.

Most gratefully received.

